**ZUMTOBEL** Group

# COMPANY PRESENTATION



# **ABOUT US**

#### **KEY FIGURES AT A GLANCE**



#### **REVENUES**

-8.5% 574.4 million EUR (PY 627.8 million EUR)



#### **EBIT ADJUSTED**

-21.3% 40.0 million EUR (PY 50.8 million EUR)



#### **NET PROFIT**

-37.3% 21.2 million EUR (PY 33.7 million EUR)

All figures are based on the H1 report 2023/24 (1 May 2023 - 31 October 2023)

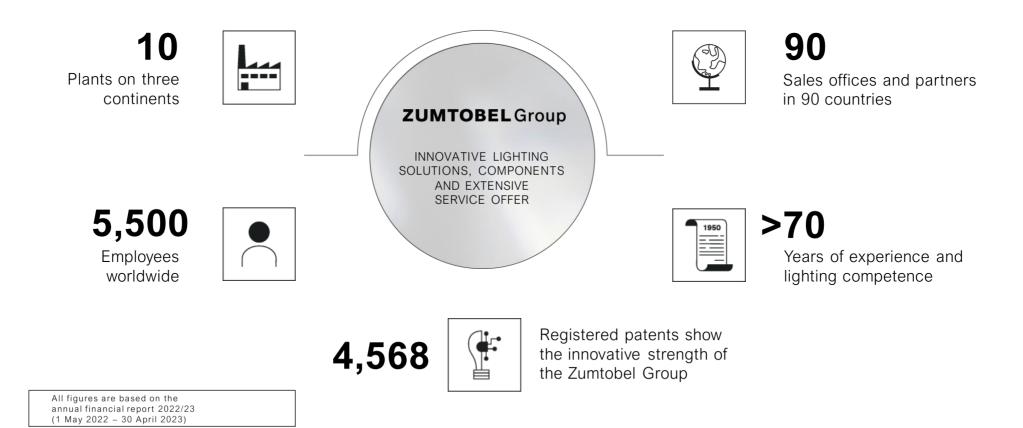
#### THE COMPANY

The Zumtobel Group is an international lighting group and a leading supplier of innovative lighting solutions, lighting components and associated services. With its brands. Thorn, Tridonic and Zumtobel, the Group offers its customers around the world a comprehensive portfolio of products and services. The Group's know-how about the effects of light on people, acquired over decades. forms the basis for the development of innovations and for accessing new fields of business. In the lighting business, the Group with its Thorn and Zumtobel brands, is one of the European market leaders. Through its lighting technology brand, Tridonic, the Zumtobel Group plays a leading role worldwide in the

manufacture of hardware and software for lighting systems (LED light sources and LED drivers, sensors and lighting management). The Zumtobel Group's service offering is one of the most comprehensive in the entire lighting industry, including consultation on smart lighting controls and emergency lighting systems, light contracting, design services and project management of turnkey lighting solutions, as well as new, data-based services focused on delivering connectivity for buildings and municipalities via the lighting infrastructure. The Group is listed on the Vienna Stock Exchange (ATX Prime) and is based in Dornbirn in the Vorarlberg region of Austria.

#### THE ZUMTOBEL GROUP

# AT A GLANCE



#### THE ZUMTOBEL GROUP

# EFFICIENT GLOBAL PRODUCTION NETWORK

#### DORNBIRN, AUSTRIA

- Components for high-end solutions and technology ramp
- Highly automated and high technology site

#### HIGHLAND, USA

- Local site for US demand only

#### LES ANDELYS, FRANCE

- Outdoor competence center

#### LEMGO, GERMANY

- Competence center spot and downlights

#### NIŠ, SERBIA

- Components for volume business in Europe
- High volume luminaire production for Europe

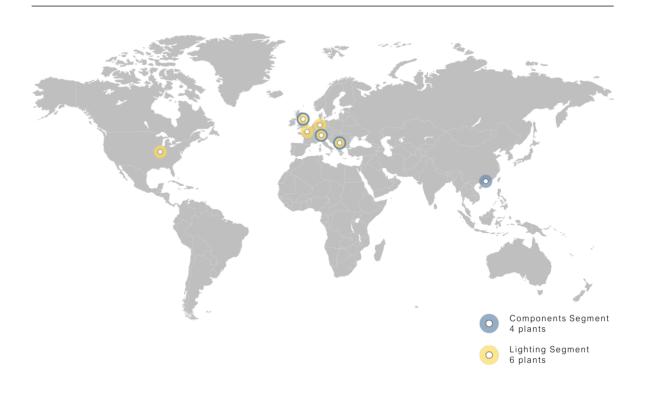
### SHENZHEN, CHINA

- Components production site for standard applications

### SPENNYMOOR, UK

- Components for outdoor and emergency applications
- Thorn production site mainly for UK

#### TEN PLANTS ON THREE CONTINENTS



#### FROM FAMILY FIRM TO GLOBAL LIGHTING GROUP

# **OVER 70 YEARS OF SUCCESS**

Dr Walter Zumtobel founded Kunstharzpresswerk W. Zumtobel KG.

Dornbirn, Austria

Acquisition of the lighting manufacturer Staff, Germany

Acquisition of Thorn **Lighting Group**, UK

IPO as logical continuation of the company's growth strategy

Opening of a new plant for luminaires and components on 40,000 square metres in Niš. Serbia

1950 1993 2000 2006 2018

2019 2020 2021 2022

Opening of software competence center in Porto. Portugal

Opening of Zumtobel Group Light Forum at headquarters Dornbirn, Austria

30-year anniversary of the artistic annual report

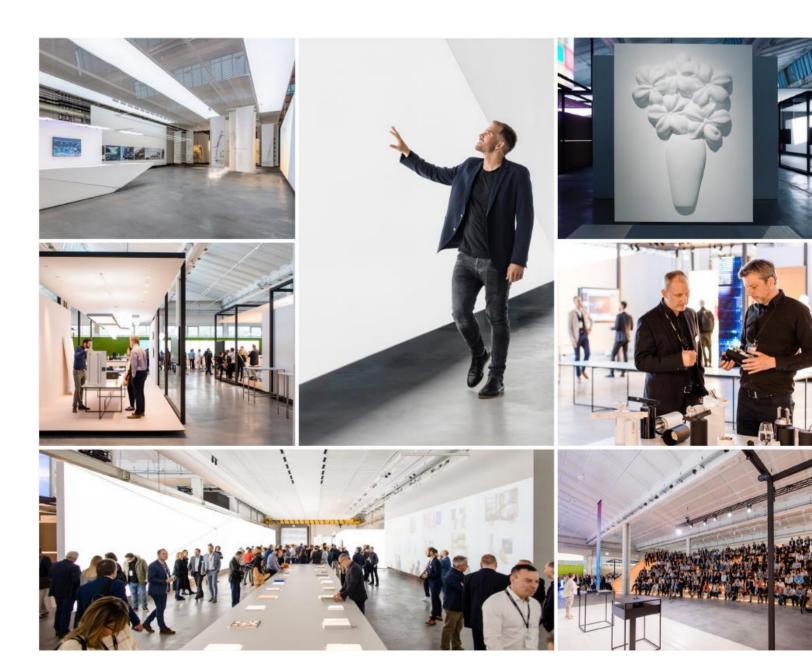
**Zumtobel Group** Award is given for the sixth time



WORLD OF EXPERIENCE FOR LIGHT AND INNOVATION ON 4,000 SQUARE METERS

# ZUMTOBEL GROUP LIGHT FORUM

With the Light Forum at the headquarters in Dornbirn, Austria, the Zumtobel Group is investing in the long-term success of the lighting group. The design concept, developed in cooperation with the Innsbruck studio of the Norwegian architectural practice Snøhetta, creates space for a world of light, where the brands of the Zumtobel Group present their lighting expertise. In the 2022/23 financial year, the Light Forum hosted over 4,500 visitors from all over the world.



COMPANY PRESENTATION | 2023

#### RESEARCH & DEVELOPMENT

# STRONG TECHNOLOGICAL COMPETENCE

## COMPREHENSIVE PATENT PORTFOLIO: TOP 3 IN AUSTRIA

Active industrial property rights 9,134 – incl. 4,568 patents 105 newly registered patents (Lighting: 40, Components: 65)

Employees in R&D: 533 R&D expense as a percentage

**of sales:** 5.6%

# LUMINAIRES AS KEY PLAYERS ON THE INTERNET OF THINGS (IOT)

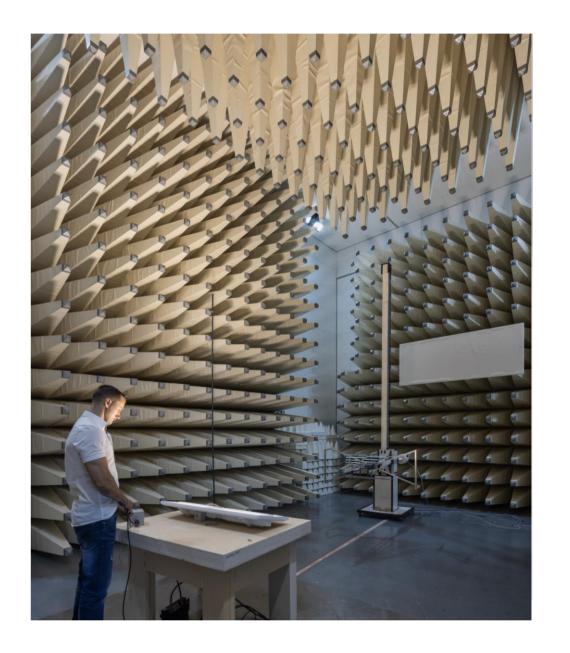
Increasing developments in the field of connected luminaires and the use of lighting infrastructure for new offerings beyond the pure lighting function → LED-based lighting solutions with comprehensive controls and integrated service offerings

# EXPANSION OF TECHNOLOGY PARTNERSHIPS AND PARTICIPATION IN INTERNATIONAL RESEARCH PROJECTS

..., such as Double Dynamic Lighting (new lighting quality for working environments) with Aalborg University Copenhagen or PHABULOUS (production of microstructures on free-form surfaces) with the Fraunhofer Institute FEP

# CONTRIBUTION TO THE REDUCTION OF ELECTRICITY CONSUMPTION

Improvement of Ø energy efficiency of luminaires sold (128 lm/W) by 3.1% through regular replacement of LED generations and optimisation of optics



## FROM COMPONENT TO CONNECTED LIGHTING SOLUTION

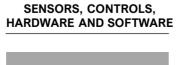
# **VALUE CHAIN**

LUMINAIRES

LED MODULES



LED DRIVERS



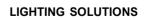






LIGHT MANAGEMENT

(USER INTERFACE & APPS)





**SERVICES & SOLUTIONS** 

# SELECTED MARKET SEGMENTS AND BRAND ALLOCATION

INDOOR









**THORN** 

ZUMTOBEL

**INDUSTRY** 

**OFFICE & EDUCATION** 

RETAIL AND ART & CULTURE

**HEALTH & CARE** 

OUTDOOR









**THORN** 

URBAN AREAS

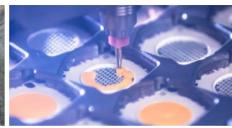
ROADS, TRANSPORTATION & TUNNEL

ARCHITECTURE

SPORTS & ARENA

COMPONENTS





**TRIDONIC** 

SMART LIGHTING CONTROL

LED MODULES, DRIVERS

#### STRONG BRANDS

## **DETAILED OVERVIEW**

## THORN

#### THE BRAND THAT KNOWS LIGHTING. INSIDE OUT.

100 years' experience in manufacturing and supplying efficient, high-quality and connected lighting solutions

An extensive portfolio of products and technologies for indoor and outdoor applications from complex projects to stock needs

ThornEco product range offering economical luminaires for wholesalers

Target groups: electrical contractors, installers, specifiers, wholesalers, end users, municipalities, lighting designers and planners

Strongest market presence: UK & IE, France, Nordics and Asia Pacific; Greatest growth potential: UK & IE, Central and Eastern Europe and Middle East

## TRIDONIC

#### THE TECHNOLOGY BRAND

Hardware and software, integrated lighting solutions for Smart Buildings and Smart Cities

Product portfolio: LED drivers and LED modules, light control, wireless control, sensors

New business potential: using lighting infrastructure as a backbone for connectivity. communication modules for data management in lighting and beyond

Target groups: luminaire manufacturers worldwide, wholesalers, electricians and electrical planners, communities and architects

Strongest market presence: UK, Germany, Austria, China, Italy



# ZUMTOBEL

#### THE PREMIUM BRAND FOR THE BEST LIGHTING QUALITY

Integrated customised lighting solutions incl. lighting management and services with a focus on project business

Zumtobel has a holistic understanding of the human needs in architecture. With its extensive application expertise, innovative technologies and services as well as perfected design. Zumtobel offers complete solutions for a wide range of applications and buildings.

International network of leading architects, lighting designers and artists

Target groups: architects, lighting designers, electrical planners, electricians, private and public investors

Strongest market presence: Austria, Switzerland, UK/Ireland, Benelux, Italy; Greatest growth potential: Germany, Central and Eastern Europe

#### COMPANY STRATEGY

# FROM "FOCUS" TO "BE FOCUSED"

## FOCUS ON KEY MARKETS AND APPLICATIONS

Sustainable and profitable growth in core applications and selected future fields

**Lighting Segment**Focus on Europe

Components Segment
Focus on the global market

#### SMART SOLUTIONS AND SERVICES

Innovative and turnkey solutions with products, systems and services, including digital offer

A key part of our distinguishing features and the driver for future growth

Services as an integral part of the portfolio, above all in the Lighting Segment

## OPERATIONAL FXCELLENCE

Efficient organisation for quality excellence and competitive cost structures along the entire value chain

Reliable supplier and customer-oriented service provider

Own production with competitive global supplier network

#### ENVIRONMENT And Engaged Employees

Goal: climate-neutral by 2025 and pacemaker for circular economy in the lighting sector

Zumtobel Group solutions help customers reach their sustainability goals

Foster an environment that enables employees to grow and be a strong part of the company's success

## COMPETENCE IN EVERY DETAIL

Extensive technical competence, from software to electronics

Leading innovation driver for components and sensors

Proven expertise in miniaturisation and integration of products

Internet of Things solutions that connect the world of light

#### **D**IGITALISATION

Implement fully digital end-to-end processes from orders to after sales

Offer digital products with enhanced functionalities

Digital services portfolio for new customer experiences and earnings models

## **U**NIQUE BRANDS UNDER ONE ROOF

Brands that cover most of the lighting value chain:
from components to overall solutions

#### **Lighting Segment**

Dual brand strategy (Thorn & Zumtobel) with balanced portfolio and mix of projects, key account and trade business

#### **Components Segment**

Single brand strategy (Tridonic) with high customer proximity

#### VISION AND ACTION

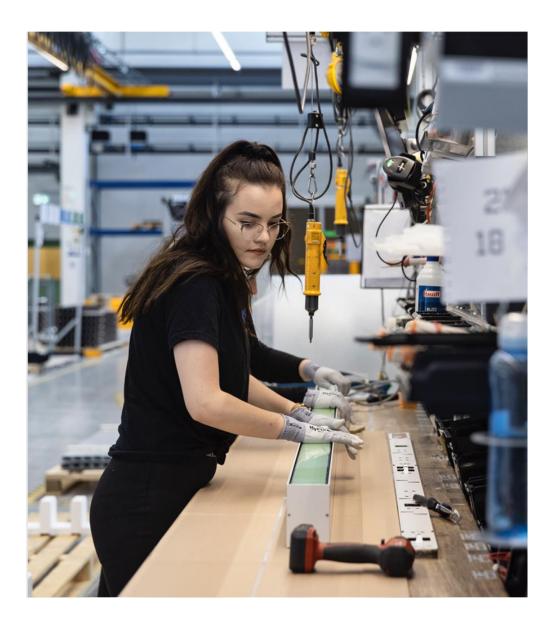
# E: ENVIRONMENT AND ENGAGED EMPLOYEES

#### **GOALS**

- We continuously develop and improve our sustainability goals
- Together with stakeholders, sustainable actions are implemented along the value chain
- Continue to provide a group-wide environment in which employees can grow personally as well as professionally and thereby contribute significantly to the company's success

#### REALISED IN THE 2022/23 FINANCIAL YEAR

- Achieved a reduction of 3.000 t of CO<sub>2</sub> within Scope 1 and 2 since the last business year
- Joined the Science Based Targets initiative to tackle Scope 3 emissions
- Received two Cradle to Cradle
   Certified® certifications: Zumtobel's
   luminaire ARTELEA and Tridonic's
   LED modules of the LLE, QLE and
   CLE product group
- Increased recycled content and recyclability of used materials
- Certified seven out of ten locations according to the ISO 45001 standard



# **MAIN TOPICS**

#### **CLIMATE NEUTRALITY & NET-ZERO**



- Achieve climate neutrality
   by 2025 in scope 1 & 2
- Increase share of renewable energy in operations
- Reduce emissions in all areas towards net-zero according to the Science Based Targets initiative

#### PARTNER OF CHOICE



- Collaborate with suppliers for sustainable sourcing with due diligence
- Offer a great place to work
- Help customers reach their sustainability goals with products, services and data

#### CIRCULAR ECONOMY



- Discover the opportunities of the circular economy
- Apply Circular Design Rules as part of every product development process
- Pursue business model analysis and engage with leading network partners

# SUSTAINABLE WITH THE ZUMTOBEL GROUP

### BETTER LIGHT WITH LESS CO2



The **Zumtobel** brand increases the energy efficiency of its own products and by doing so helps its customers to reduce their footprint. Projects such as that of the Swiss Post show how good lighting can have a positive impact not only on the footprint, but on people as well.

More ...

#### PROTECTING THE NIGHT SKY



**Thorn** meets the challenge of providing sufficient light in the dark hours of the day while protecting the night sky, the environment and ensuring people's safety. Thorn provides IDA Dark Sky approved luminaires, which protect the environment and people alike.

More ...

#### GOING CIRCULAR



**Tridonic** is the first company worldwide to achieve the sustainability certificate Cradle to Cradle Certified® in Bronze for an electronic lighting component. The LED modules of the LLE, QLE and CLE product groups were designed and certified according to the sustainable concept.

More...

#### RECENT SUSTAINABILITY PROGRESS

# OUR PATH OF CONTINUOUS IMPROVEMENTS

Photovoltaics plant (7,300 square meters) goes into operation at the Dornbirn site Zumtobel Group joins the UN Global Compact

Switch to electricity from 100% Green Energy

First EcoVadis gold certificate

Celebrating a decade of EPDs – providing environmental product data and transparency Renewed **EcoVadis Gold** for the Zumtobel
Group

LED modules from Tridonic and luminaire ARTELEA to be Bronze Cradle to Cradle Certified® Zumtobel Group joins the Science Based Targets initiative and starts journey towards net-zero

2019

2020

2021

2021

2022

2023

2023

2023

















#### **VISION AND ACTION**

# D: DIGITALISATION

#### GOALS

- Expansion of digitalised, smart sales and marketing activities including a new website
- Streamlined and automated manufacturing processes
- Optimized core SAP processes with SAP S/4HANA
- → New customer experiences, increased customer loyalty and new revenue models, increased speed and efficient handling of processes

#### REALISED IN THE 2022/23 FINANCIAL YEAR

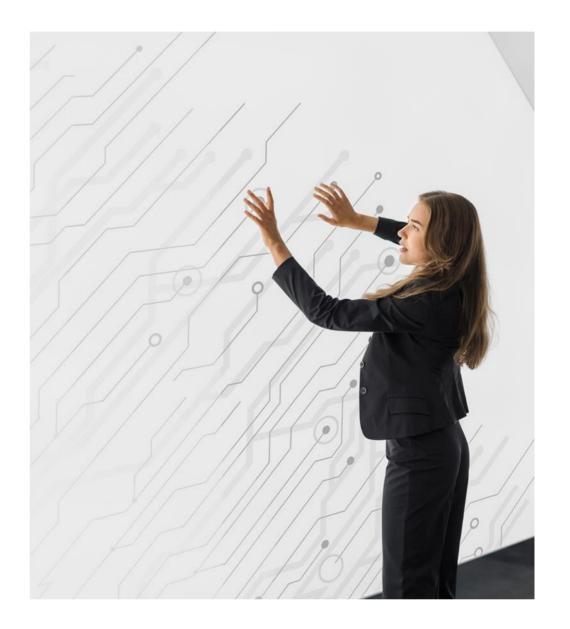
- Global roll-out of new digital processes in Sales, Marketing & Services, new website for Tridonic
- Migration to SAP S/4HANA at Tridonic as well as at Group level
- Streamlined and automated manufacturing processes for plant Dornbirn (Digital Factory)
- → Strengthened focus on customers
- → Introduction of best practice process flows in material supply, quality inspection and order control

#### **NEXT STEPS**

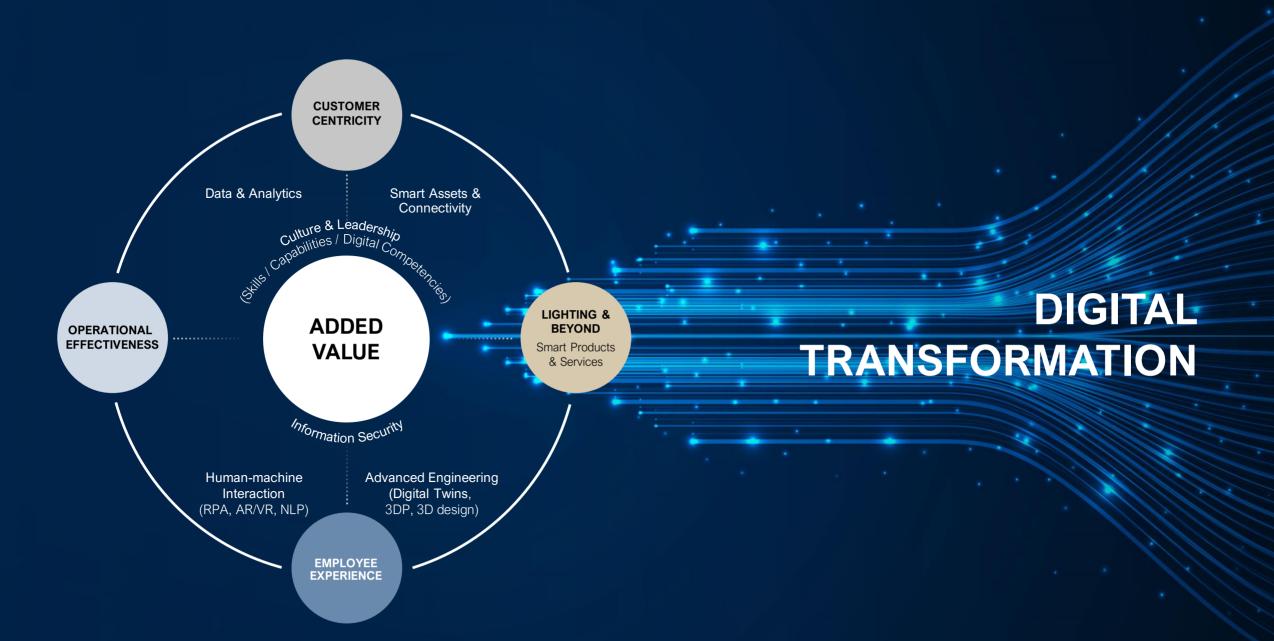
Continuation of the Digital Agenda with the following focal points:

- New website & update eCommerce handling for the Lighting Brands
- Migration to SAP S/4HANA for the Lighting Brands

- Optimisation of processes in Warehouse and Distribution Center
- Preparation for "end-to-end" digitalised process flows for HR Transformation
- Establishing a group-wide approach for Information & Data Management







#### **DIGITAL TRANSFORMATION**

# **IMPLEMENTATION**

## **CUSTOMER CENTRICITY**





## **OPERATIONAL EFFECTIVENESS**



## **EMPLOYEE EXPERIENCE**



**LIGHTING & BEYOND** 

# CUSTOMER RELATIONSHIP MANAGEMENT

- Supporting the sales team
- Improving communication with the customers
- Improving sales management

## **DIGITAL FACTORY**

- Multi-level planning based on customer priority
- Order and material availability
- Serial number tracking of e.g.
   luminaires / LEDs / drivers / batteries
- Batch tracking
- Quality queries and tests during production

## **DIGITAL WORKPLACE**

- Sales Force enablement (Touch)
- Agile collaboration methods / product-centred approach
- Virtual collaboration
- End-user enablement (Self-Service PowerBI, Fiori & SAC)

## **SMART BUILDINGS**

- Digital control of luminaires
- Measurement of light and air quality
- People census
- Recording of motion information
- Asset tracking

#### TAKING OUR PRODUCTION TO THE NEXT LEVEL

# **DIGITAL FACTORY**

## INTRODUCTION OF BEST PRACTICE PROCESS FLOWS IN MATERIAL SUPPLY, QUALITY INSPECTION AND ORDER CONTROL

## Multi-level planning based on customer priority

- Visualised planning board
- Control of schedule accuracy and possible reductions in lead time

## Order and material availability

- Stock availability, status of material delivery, order sequence

## **Paperless factory**

- Barcode labels support the flow of material

## Serial number tracking of e.g., luminaire / LED / driver / battery

- Quality traceability, transparency in customer complaints

## **Batch tracking**

- Batch information is assigned to the luminaire in the system during assembling

## **Quality requests and tests during production**

Digitalised workforce planning

WILL LEAD TO...

CONTRIBUTES TO...

COMPETITIVE PRODUCTION COSTS

HIGH PRODUCT QUALITY

FLEXIBILITY IN LINE WITH CUSTOMER NEEDS

RELIABILITY



**REVENUE GROWTH** 



















## **ZUMTOBEL** Group

# **FURTHER INFORMATION**

## **WEBSITE:**

z.lighting

## PRESS RELEASES:

https://z.lighting/en/group/press/

## SHARE PERFORMANCE AND CURRENT FINANCIAL INFORMATION:

https://z.lighting/en/group/investor-relations/

## **VACANCIES AND GETTING STARTED:**

https://z.lighting/en/group/careers/

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**WE LIVE LIGHT** 

www.zumtobelgroup.com

#### THE ZUMTOBEL GROUP

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