



## SUPPLY CHAIN MANAGEMENT



### Sales process:

After an order is received, the products are purchased by our manufacturer and the confirmation is sent to the customer.

### Preparation delivery for customers:

The products are delivered to BU warehouse where our team makes a quality control. Afterwards, the goods are packed according to the requires of the customer and all shipping documents (and if necessary custom duties) are done by BU Automotive GmbH. Products are delivered to the customer with the fastest and cheapest way.

### Support after purchase:

In case of reclamation, we handle the process and provide you a direct solution.