# BETAGINNOVATION KNOWLEDGE SKILLS PERFORMANCE

www.betaginnovation.com

### Effective Training, Advanced Equipment & Practical Management Tools to Drive A New Performance Standard in Collision Repair

#### Our Objectives:



Reduce Repair Time



Increase Profitability Per Repair



Without Compromising Quality

Building on the Effective Training and Advanced Equipment program that sits at the center of BETAG's commitment to develop the Knowledge, Skills & Performance of estimators and technicians, BETAG now offers a comprehensive suite of Management Tools to help enhance customer satisfaction and boost efficiency.

Encompassing everything from the customer's first engagement, through to measuring and promoting carbon footprint reduction, BETAG has developed four **technology platforms to streamline and improve the repair process** from end to end.



## **FFFECTIVE TRAINING**

#### LEARNING PATHWAY leading to BETAG OUTER PANEL REPAIR SPECIALIST recognition

- A Estimator Training program
- ▲ Technician Training program
- ▲ eLearning & Instructor Led Curriculums
- ▲ Completion Certificates





## LEARNING PATHWAY

### **BETAG OUTER PANEL REPAIR SPECIALIST**

Phase 1 (Program Start)				
1. Small Damage – Level 1 2. Plastic Repair	Phase 2 (Start +3 months)			
	3. Medium Panel – Steel	Phase 3 (Start +6 months)		
	4. Putty Shaping & Sanding	5. Medium Panel – Aluminum 6. Advanced Glue Pulling	Accreditation (Start +12mnths)	
		7. Small Damage – Level 2 8. Glass Repair/Replacement	9. Skill Assessment	



## ADVANCED EQUIPMENT

All BETAG's tools complement each other, giving technicians the opportunity to use different repair methods and techniques in combination with each other - to complete a wide range of high quality outer panel repairs, in accordance with OEM standards.





### **PRACTICAL MANAGEMENT TOOLS**







Lending a hand to the customer to guide them through the repair process 2

### **DYNAMIC QE**



**Establishing order** to ensure sustained quality and efficiency of the repair process



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Measuring & understanding real time performance is key to improving the repair process



#### **=** eGUIDANCE



Building on people to continuously develop knowledge, skills & performance

