

Wash & Care Instructions
Wool felt.

HEY-SIGN

Dear customers,

Wool felt of HEY-SIGN consists of 100% pure new wool without any chemical additives or recycled textiles which is documented by the well-known Woolmark label.

Concerning care and cleaning wool felt is an uncomplicated material. The content of natural wool fat and the density of the material prevent a rapid penetration of dirt.

On the following pages we would like to give you some useful tips concerning the care of our products, assorted by the individual product groups.



INTERIORS
PURE NEW WOOL

Tableware of 2, 3, 5 and 8 mm wool felt

Dry-cleaning:

In principal all different felt qualities can be dry-cleaned.

Hand-wash (recommended):

Clean your e.g. placemats under the shower or above the bath. Use a soft brush with some shampoo or wool detergent. Rinse off the soapy water, place them plain on a towel and leave them to dry. Using a steam iron at low temperature afterwards will smooth the surface of the felt.

Please take care that you only use fat-replenishing soap, shampoo or wool detergent so that the natural fat content of the wool remains unchanged. The lanolin in the wool works as a natural stain protector. This prevents the penetration of dirt and liquids are absorbed very slowly.

Washing machine (not recommended):

For the following reasons cleaning in the washing machine is not recommended:

- The product might shrink partially and deform.
- The edges will be rounded because of the continuous movement in the washing drum.
- The surface of the material seems wavier.
- The natural fat content (lanolin) will be strongly affected.

Unfortunately the above mentioned changes are unavoidable in case of machine washing, thus no cause for complaint.

Table runners of 2 mm wool felt

Please let it dry-clean only as the material is too sensitive for hand-wash.

Seat cushions of 3 and 5 mm wool felt

Single-layer seat cushions of 5 mm wool felt can be washed by hand (see page 4). Multi-layer seat cushions must not be soaked completely as it takes too long to dry.

Seat cushions with anti-slip

Concerning seat cushions with anti-slip we exclusively recommend to wash by hand (see page 4).

Seat cushions of 2 mm wool felt

Please let the seat cushions of 2 mm wool felt (e. g. Frisbee) dry-clean only.

Cushions & curtains

Dry-cleaning is the only method you should use.

All covers of the cushions can be removed.

Seating

The covers of our seating furniture (e. g. Quart) are removable and can be dry-cleaned. We will be pleased to advise you (phone: 00 49 / 21 59 / 9 28 48 - 00).

Rugs

At the beginning wool carpets might pill more. This results from the fact that the upper, small felt hairs are lying loosely on the rug. Repeated vacuuming within the first weeks will make this phenomenon disappear.

The high fat content of the wool (lanolin) as well as the density of the felt structure contribute to the natural protection against dirt. These properties prevent a rapid penetration of dirt and liquids. For normal care it is sufficient to vacuum clean the rug on a regular basis, ideally use a vacuum cleaner with rotating brushes. In case of wet outdoor dirt it is better to wait until it is dry and clean with a vacuum cleaner afterwards.

In case the carpet becomes grey through the years, you can do cleaning yourself with a natural fiber brush and an appropriate

carpet cleaner (e. g. from the company Jeikner). Please consider the instruction manual of the individual cleaner.

If you don't wish to do cleaning yourself, you should look for a qualified carpet cleaning company. A call to the company Jeikner could be a first step as they can get you in touch with trained partner companies.

Room dividers, acoustic elements & luminaires

It is sufficient to vacuum them regularly to remove dust. In case of stains we recommend to use a stain remover from the company Jeikner.

You can remove the felt covering of the room dividers from the frame for dry-cleaning.

Bags, baskets & boxes

Felt bags, baskets and boxes should only be cleaned by hand-wash. In most cases it is sufficient to brush gently under the shower. We recommend to use a natural fiber brush and a wool detergent or shampoo. Please don't wash the leather parts! When drying please make sure that the bag, basket or box has its original form. This can be done by stuffing it loosely, for example with a towel. This is necessary as wet felt bags and boxes behave like wet felt hats. They maintain the same shape in which they got dried.

Sometimes the phenomenon of pilling arises on the surface of the bags, i. e. fuzzballs or fluffs come up. This preferably happens if you use your bag while wearing wool fabrics, thus wool rubs against wool. The best way to remove stubborn pilling is by a fabric comb which is used for wool pullovers as well. Slight pilling or fluffs are best removed by a lint roller. Thorough vacuuming is sufficient in most of the cases.

Recommended adviser for cleaning:

Jeikner KG
57223 Kreuztal
Deutschland
www.jeikner.de
info@jeikner.de

Fon: 00 49/27 32/55 33 - 0
Fax: 00 49/27 32/55 33 - 29

We wish you long years of pleasure with your HEY-SIGN products. For further information please visit our website or contact us:

HEY-SIGN GmbH
Insterburger Straße 18
40670 Meerbusch
Germany
Web: www.hey-sign.de

