

Sedex Members Ethical Trade Audit Report



				Audit	Details				
Sedex Company Reference: (only available on Sede	ex System)	ZC405868511			Sedex Site Reference: (only available on Sedex System)			ZS405911953	
Business name (C name):	ompany	POWER	DEALS INTI	ERNAT	TONAL				
Site name:		Powerde	als Internat	ional					
Site address:		B-472, New Friends Colony New Delhi 110 025 IN		Country:		IN			
Site contact and jo	b title:	Nicky Ta	luja / Marke	ting Dir	ector				
SMETA Audit Pilla	SMETA Audit Pillars: [oour Indards		Health and Safety (plus Environment 2-Pillar)	Environ 4-pillar		ment	Business Ethics
Date of Audit:		2023-01-28							
			Aud	it Com _l	pany Name:				
		EUR	OCERT INS	PECTI	ON SERVICES	PVT	LTD		
Audit Conducted By									
Affiliate Audit Company	\checkmark		Purchaser				Retailer		
Brand owner			NGO				Trade Ur	nion	
Multi-stakeholder					Combined Au	ıdit (s	elect all tl	hat app	ly)

Audit Content:

(1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.

Version 6.1

(2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

2023-01-28

SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Auditor Team					
Lead Auditor:	Kashif Ali	APSCA Number:	21704937		
Additional Auditors:					
Date of declaration:	2023-01-28				

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

	Site Representation
Full Name:	Nicky Taluja
Title:	Marketing Director
Date of declaration:	2023-01-28
Comments:	None



Summary of Findings

Issue		Area of Number of issues		Findings		
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP			0	0	0	
0B - Management systems and code implementation	0.B.3	§1	1	0	0	NC - ZAF600010471
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
3 - Working conditions are safe and hygienic	3.1 3.1 3.1 3.1 3.1	\$2 \$3 \$4 \$5 \$6	5	0	0	NC - ZAF600010469 NC - ZAF600010470 NC - ZAF600010472 NC - ZAF600010473 NC - ZAF600010474
4 - Child labour shall not be used			0	0	0	
5 - Living wages are paid			0	0	0	
6 - Working hours are not excessive			0	0	0	
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	
8A - Subcontracting and homeworking			0	0	0	
9 - No harsh or inhumane treatment is allowed			0	0	0	
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2-pillar			0	0	0	
10B4 - Environment 4-pillar			0	0	0	
10C - Business ethics 4-pillar			0	0	0	

Local Law Issues

Issue	Description
§1	0.B.3 - Suppliers are expected to communicate this Code to all employees
§2	According to Section 38 (1 & 2) of The Factories Act, 1948, Every factory shall provide and maintain 1) a) safe means of escape for all person in the event of fire and b) the necessory equipment and facilities for extinguishing fire 2) effective measures shall be talken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.
§3	According to Section 38 (1a) of The Factories Act, 1948, every factory shall provide and maintain safe means of escape for all persons in the event of fire.
§4	According to Section 38 (1 & 2) of The Factories Act, 1948, Every factory shall provide and maintain 1) a) safe means of escape for all person in the event of fire and b) the necessory equipment and facilities for extinguishing fire 2) effective measures shall be talken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.

§ 5	According to Section 6 (1) (a) of The Factories Act, 1948, The State Government may make rules (a) requiring for the purpose of this act, the submission of plans of any class of description of factories to the chief inspector or the state government. (b) requiring for the purpose of considering applications for such permission the submission of plan and specifications.
§ 6	According to Section 38 (1 & 2) of The Factories Act, 1948, Every factory shall provide and maintain 1) a) safe means of escape for all person in the event of fire and b) the necessory equipment and facilities for extinguishing fire 2) effective measures shall be talken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.

Sedex Audit Reference:



Site Details

	Site Details					
Company Name	POWERDEALS INTE	RNATIONA	L			
Site Name	Powerdeals Internation	onal				
GPS location (if available)			35-36/222, Khizrabad, Near New Friends Colony, New Delhi-110025			
	Coordinates:		N 28.34'09	9" E 77.16'19"		
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Registration no. 2018/ code: VRIKSH-FIPL-0 0588032123, PAN- A FIEO- RCMC No. NR/	The Site License: The site has obtained Shop & establishment Registration no. 2018056487 in December 2018. Vriksh Certificate code: VRIKSH-FIPL-0163 valid up to 20/02/2027. IEC Code No-0588032123, PAN-AAAFP5726C, GST No07AAAFP5726C1ZK, FIEO-RCMC No. NR/91/2021-2022. Valid up to 31/03/2023. EPCH/REGN/20048/2002-2003 Valid up to 26/06/2023.				
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Merchant Export of Ho (Warehouse only Pac	ome Décor a king done at	and handicr t site)	afts items		
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	The current site is established and started operations in Delhi as partnership firm w.e.f. 27/03/1998. There are two partners at the Site Shri Narinder Kumar Taluia and Mrs. Manju Taluja. The total land area occupied by the facility is 1750 Sq. ft and Covered are is Approx. 1750 Sq. ft.					
Structure and number of buildings	Building Name:	Po		ls International		
	Floor	Description	า	Remark		
	Ground Floor	Packing-Q Check-Dis	uality patch	The building is Multi tenancy building. it was noted that the less than half part of ground floor is occupied by POWERDEALS INTERNATIONAL. The building is shared building. The owner of the building is Sh. Rakesh Dua, Smt. Indu Dua, Sh. Kartik Dua, Sh.Sanjay Dua, Smt. Vandna Dua, Sh. Shivam Dua. The rent agreement is with the name of Mr. Narinder Kumar Taluja.		
Visible structural integrity issues (large cracks) observed?	☐ Yes ☑ No					
GIAGRA) ODBERVEU!	Please give details:					
	The structure is well n	naintained &	there are r	no visible cracks.		

Does the site have a structural engineer evaluation?	☐ Yes ☑ No						
evaluation:	Please give details:						
	Building Structural Safety Certificate not obtained.						
Site function	☐ Agent	☐ Factory Processing/Manufacturer					
	☑ Finished Product Supplier	☐ Grower					
	☐ Homeworker	□ Labour Provider					
	☑ Pack house	□ Primary Producer					
	☐ Service Provider	☐ Sub-contractor					
Months of peak season	March to April						
Process overview	Main Process is preparation of designs, Quality check, Packaging, Dispatch.						
What form of worker representation is there	□ Union	☐ Worker Commitee					
on site?	□ Other	✓ None					
Is there any night production work at the site?	□ Yes ☑ No						
Are there any on site provided worker	☐ Yes ☑ No						
accommodation buildings	Please give details:						
Are there any off site provided worker	☐ Yes ☑ No						
accommodation buildings	Please give details:						
Were all site provided accommodation buildings included in this audit	☐ Yes ☑ No						
ballalings moladed in this addit	Please give details:						
	N/A						

Audit Parameters						
Time in and time out	Day 1					
	In	09:50				
	Out	19:01				
Audit type:	Full initial					
Was the audit announced?	SEMI_ANNOUNCED					
Was the Sedex SAQ available for review?	Yes					
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No					
Who signed and agreed CAPR	Nicky Taluja / Marketing Director					
Is further information available	No					

Audit attendance	Management Worker Representatives						
	Senior management	Worker Committee representatives	Union representatives				
A: Present at the opening meeting?	Yes	No	No				
B: Present at the audit?	Yes	No	No				
C: Present at the closing meeting?	Yes	No	No				
Reason for absence at the opening meeting	There was no worker Committee						
Reason for absence during the audit	There was no worker Committee						
Reason for absence at the closing meeting	There was no worker Comn	There was no worker Committee					

Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis							
		Local			Migrant*		Home	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	workers	Total
Worker numbers – male	4	0	0	0	0	0	0	4
Worker numbers – female	2	0	0	0	0	0	0	2
Total	6	0	0	0	0	0	0	6
Number of Workers interviewed – male	4	0	0	0	0	0	0	4
Number of Workers interviewed – female	2	0	0	0	0	0	0	2
Total – interviewed sample size	6	0	0	0	0	0	0	6

	Nationalities Structure			
Nationality of Management	Indian			
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationaility 1: Indian	approx %: 100%		
Was this list completed during peak season?	✓ Yes ☐ No Please give details:			
Worker remuneration	Workers on piece rate:	0%		
	Paid hourly:	0%		
	Salaried:	100%		
Payment cycle	Paid daily:	0%		
	Paid weekly:	0%		
	Paid monthly:	100%		
	Other:	0%		
	Details for other:	N/A		

W	orker Interview Summary
Were workers aware of the audit?	☑ Yes □ No
Were workers aware of the code?	☑ Yes □ No
Number of group interviews:	1
Number of individual interviews:	Male: 1 Female: 1
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	☑ Yes ☐ No Please give details:
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No
In general, what was the attitude of the workers towards their workplace?	☑ Favorable ☐ Non-favourable ☐ Indifferent
What was the most common worker complaint?	None
What did the workers like the most about working at this site?	Working Hours, Wages paid in time.
Any additional comment(s) regarding interviews:	None
Attitude of workers to hours worked:	Satisfied with working hours.
Is there any worker survey information available?	☐ Yes ☑ No Please give details:

Attitude of workers:

Through interview with workers, it was noted that all workers were satisfied with the Site and no negative comments was recieved.

Attitude of worker's committee/union reps:

N/A

Attitude of managers:

The facility management showed a positive attitude to this audit during the whole process. All documentation requested for review was provided timely. Locked areas encountered during the audit were unlocked timely. At the end of the audit, all the non-compliances were accepted by the facility. No negative information reported.

OA - Universal Rights covering UNGP [Summary of Findings]

0A: Compliance Requirements

- 0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- 0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights
- 0.A.3 Businesses shall identify their stakeholders and salient issues.
- 0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- 0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.
- 0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Current systems:

Evidence examined:

Yes

- 1. The facility publishes a universal rights statement on the standing order, but there is no formal training given to any employees on the need to protect universal rights. The terms and conditions for employees are stated in the employee contract and workers are trained in the grievance procedure 2. Mr. Nicky Saluja is responsible for the impacts and he has the authority to address these impacts efficiently.
- 3. Mr. Nicky Saluja is responsible to ensure compliance with these code requirements. Evidence examined to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Details:
- 1. The site has a designated person responsible for implementing standards concerning human rights.
- 2. The sites have identified their stakeholders and salient issues.
- 3. Site has a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.
- 4. The site displayed the polices in the local language to be understood by the workers & suppliers

Any other comments:	
None	
Policy statement that expresses commitment to respect human rights?	☑ Yes □ No
g	Please give details:
	Policy related to human right is in place.
Are the policies included in workers' manuals?	☑ Yes □ No
	Please give details:

None

Does the business have a designated person responsible for implementing standards concerning Human Rights?	☑ Yes □ No		
	Please give details:		
	Name: Mr. Nicky Saluja Job title: Marketing Director		
Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	☑ Yes □ No		
	Please give details:		
	Suggestion/ Complaint boxes had places in the facility through which suggestion / complaints if any.		
Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No		
Does the business demonstrate effective data privacy procedures for workers'	☑ Yes □ No		
information, which is implemented?	Please give details:		
	Factory has the effective policy fo information.	r privacy regarding worker	
Me	asuring Workplace Impact		
Annual worker turnover(Number of workers	Last year	2%	
leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover))	This year	0%	
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	2%		
Annual % absenteeism(Number of days lost	Last year	3%	
through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	This year	0%	
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)	2%		
Are accidents recorded?	☐ Yes ☑ No		
	Please give details:		
	All accidents are recorded in accident till date	dent register. However, records	

Annual Number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	Last year	0%
	This year	0%
Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0%	
Lost day work cases per 100 workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	Last year	0%
	This year	0%
% of workers that work on average more	6 month	0%
than 48 standard hours / week in the last 6 / 12 months	12 month	0%
% of workers that work on average more than 60 total hours / week in the last 6 / 12	6 month	0%
months	12 month	0%

0B - Management Systems and code Implementation [Summary of Findings]

0B: Compliance Requirements

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code.
- 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.3 Suppliers are expected to communicate this Code to all employees.
- 0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Evidence examined:

subject to any fines/prosecutions for non-compliance to any regulations?

- 1. Mr. Nicky Taluja- Marketing Director is responsible to ensure compliance with these code requirements.
- There was a complete and effective social compliance management system in the Site, including all key elements of system.
- 3. A comprehensive social compliance management with standards of legal law, regulation and client codes was drafted and kept up-to-date by the site. The specific policies and procedures were also stipulated in this manual and all the policies and procedure are displayed as per the requirements of implementation including the ETI Codes.
- 4. Mr. Nicky Taluja- Marketing Director is designated to make sure the system was properly implemented. Meanwhile, the social compliances policies were well communicated with all employees via internal training and poster in the local language understood by the workers & stockholders. The internal audit and management review were also arranged annually to review the effectiveness of management system.
- 5. Furthermore, there was a monitoring system in the Site to select, evaluate and control its suppliers. The workers are not aware of the Ethical codes.
- 1. It was noted from the audit process and tour of site that; the Site has displayed ETI Code of conduct version 2014. The Site has provided ETI Code awareness training to the employees but few workers was not aware of ETI code requirements.
- 2. It was noted during document review that, Site does not have documented vendor/business partner/subcontractor hiring policy.

Yes
Any other comments:
None
Management Systems
In the last 12 months, has the site been ☐ Yes ☑ No

Please give details:

None

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Do policies and/or procedures exist that reduce the risk of forced labour, child	☑ Yes □ No
labour, discrimination, harassment & abuse?	Please give details:
abuse:	Facility has developed policies and procedures on force labour, child labour, discrimination, harassment & abuse. These policies are displayed at notice board in local language (Hindi) and communicated to all employees.
If Yes, is there evidence (an indication) of effective implementation? Please give details.	Facility has developed policies and procedures on force labor, Prevention of child labor, Anti discrimination, harassment & abuse. These policies are implemented effectively in the entire facility. These policies are displayed at notice board in local language and communicated to all employees. All employees were aware about these policies and procedures.
Have managers and workers received training in the standards for forced labour,	☑ Yes □ No
child labour, discrimination, harassment & abuse?	Please give details:
abuse:	Training records shows that all managers and workers have received verbal training on force labour, child labour, discrimination, harassment & abuse. However, documents of the training records are not well adequately documented
If Yes, is there evidence (an indication) that training has been effective e.g. training	☑ Yes □ No
records etc.? Please give details	Please give details:
	Training records including interaction with management / employees shows and confirms that training given to all managers and workers was effective.
Does the site have any internationally recognised system certifications e.g. ISO	☐ Yes ☑ No
9000, 14000, OHSAS 18000, SA8000 (or other social audits)?	Please give details:
other social addits):	None
Is there a Human Resources manager/department?	☑ Yes ☐ NoMs. Latha Girish- is the responsible to manage the HR department.
J I	ivis. Latria Giristi- is the responsible to manage the FIK department.
Is there a senior person /manager responsible for implementation of the code?	☑ Yes □ No
respondible for implementation of the edge.	Please give details:
	Mr. Nikcy Saluja- is responsible for implementation of the code, labor welfare officer is also responsible for the labor related code.
Is there a policy to ensure all worker information is confidential?	☑ Yes □ No
	Please give details:
	Policy developed and implemented

Is there an effective procedure to ensure confidential information is kept confidential?	☑ Yes □ No	
confidential information is kept confidential.	Please give details:	
	Procedures developed and implemented.	
Are risk assessments conducted to	☑ Yes □ No	
evaluate policy and procedure effectiveness?	Please give details:	
	The facility conducts periodic risk assessment to evaluate the effectiveness of policy and procedure	
Does the facility have a process to address	☑ Yes □ No	
issues found when conducting risk assessments, including implementation of	Please give details:	
controls to reduce identified risks?	Identified risks are prioritized and corrective actions are taken based on severity of risks.	
Does the facility have a policy/code which require labour standards of its own	☑ Yes □ No	
suppliers?	Please give details:	
	The Site has a documented buyer's code of conduct for its own suppliers.	
Land Rights		
Does the site have all required land rights licenses and permissions (see SMETA	☑ Yes □ No	
Measurement Criteria)?	Please give details:	
	The building is Multi-tenancy building. it was noted that the less than half part of ground floor is occupied by POWERDEALS InternationaL. The building is shared building. The owner of the building is Sh. Rakesh Dua, Smt. Indu Dua, sh. Kartik Dua, Sh.Sanjay Dua, Smt. Vandna Dua, Sh. Shivam Dua. The site has approval for building plan. The structure safety certificate not obtained by engineer.	
Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices	☑ Yes □ No	
	Please give details:	
relating to land title?	All legal approval obtained for the Site building.	
Does the site have a written policy and procedures specific to land rights?	☑ Yes □ No	
procedures opeomic to faile righter	Please give details:	
	None	
Is there evidence that facility/site compensated the owner/lessor for the land	☐ Yes ☑ No	
prior to the facility being built or expanded?	Please give details:	
	None	

Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☑ No
	Please give details:
	None
Is there any evidence of illegal appropriation of land for facility building or expansion of footprint?	☐ Yes ☑ No
	Please give details:
	None

Non-Compliance			Evi	dence	
[Back to findings	summary]				
	Non-Compl	iance			
Reference	ZAF600010471				
Clause	0B - Management Sys	stems and co	de Implementation		
Issue Title	687 - The ethical Cod audits) is not commun	e (i.e. ETI Ba nicated to the	se Code for SMETA site's employees		
Subcategory	Site's Awareness of C	ode/Legal R	equirements		
New or carried over?	☑ New	□ C:	arried Over		
Root cause	☑ Training	□ S ₂	ystem		
	□ Costs	□ La	ack of workers		
	☐ Other				
Root cause - Other					
Local law issue	0.B.3 - Suppliers are e Code to all employees	expected to c	ommunicate this		
ETI code	0.B.3 - Suppliers are 6 Code to all employees	expected to c	ommunicate this		
Explanation to the non compliance	During worker intervie noted that, workers ar	ew and docun e not aware	nents review, It was of the ETI Base code	·.	
Follow up method	☐ Follow up audit	☑ Do	esktop audit		
Timescale	☐ Immediate ☑	30 days	□ 60 days		
	□ 90 days □	120 days	☐ 180 days		
	☐ 365 days ☐	Other			
Actions	It is recommended that the ETI training to all	at facility shal employee on	l ensure to conduct regular basis		

1 - Freely chosen Employment [Summary of Findings]

- 1: Compliance Requirements
- 1.1 There is no forced, bonded or involuntary prison labour.1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Current systems: During the audit no complaint or violations were raised by workers against this clause. The factory will not hold any identification papers. Workers are free to join or leave the company. The factory does not limit the workers' freedom. Workers are free to leave the work place and manage their own time while not on duty. No Prisoner workers are working.

On site tour/ verification/ Worker interview / Personal Files /

Appointment letter

Evidence examined:

Details: Nothing identified during audit. Factory does not keep any original documents from the workers. Workers are free to leave their employer at any time giving required notices and no restriction for movement within the facility. Same has been verified during workers interview. Factory has issued appointment letter to all employees and maintained the details in personal files for all their employees with other relevant documents.

Yes	
Any other comments:	
None	
Is there any evidence of retention of original documents, e.g. passports/ID' (If yes, please give details and category of workers affected)	☐ Yes ☑ No
	Please give details:
Is there any evidence of a loan scheme in operation (If yes, please give details and category of workers affected)	☐ Yes ☑ No
	Please give details:
Is there any evidence of retention of wages / deposits (If yes, please give details and	☐ Yes ☑ No
category of workers affected)	Please give details:
Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☑ No
	Please give details:
	None
If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	☐ Yes ☐ No ☑ Not Applicable
	Please give details:
	None

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2023-01-28

Is there evidence of any restrictions on workers' freedoms to leave the site at the	☐ Yes ☑ No
end of the work day?	Please give details:
	None
Does the site understand the risks of forced / trafficked / bonded labour in its supply	☑ Yes □ No □ Not Applicable
chain	Please give details:
	The site aware of the risk. No workers affected.
Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	☑ Yes □ No
	Please give details:
	None

2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

- 2: Compliance Requirements
- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems

who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.
Current Systems:
1. At present, there was no union / trade union and worker Committee in the facility. 2. Suggestion box was displayed and all employees were free to express their suggestions and complaints if any. 3. Employees without distinction, have the right to join any union or form trade unions of their own choosing and to bargain collectively There is no evidence of suppression of worker's rights.
There is no endenies of suppression of weiner a figure.
Evidence examined:
Yes
Any other comments:
None

What form of worker representation/union is there on site? (Please add the name of the union or committee in the textbox)	☐ Union ☐ Other	☐ Worker Committee☑ None
Is it a legal requirement to have a union?	☐ Yes ☑ No	
Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No	
Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	 ✓ Yes ☐ No Please give details: Facility has provided suggestion be express their problems / suggestion grievances. While interviewing, all employees approach the management for any 	ons / complaints for any reported that they are free to
Is there evidence of free elections?	☑ Yes □ No	
Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	✓ Yes ☐ NoPlease give details:None	
	None	

Name of union and union representative, if applicable:	N/A
Is there evidence of free elections?	☐ Yes ☐ No ☑ Not Applicable
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	N/A
Is there evidence of free elections?	☐ Yes ☐ No ☑ Not Applicable
Are all workers aware of who their representatives are?	☑ Yes □ No
representatives are:	Please give details:
	None
Were worker representatives freely elected?	☐ Yes ☑ No
Date of last election:	null
Do workers know what topics can be raised with their representatives?	☑ Yes □ No
Were worker representatives/union representatives interviewed?	☑ Yes □ No
If Yes, please state how many:	1.0
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	N/A
Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ☑ No

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3 - Working Conditions are Safe and Hygienic [Summary of Findings]

3: Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for

new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.

3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. The site provided training about Health and safety policy to all staffs in every half year and found the training result was good according to employee interview and the examination records
- 2. There was health and safety management organization in the site. Mr. Nicky Saluja is responsible. to take charge of H&S issues Mr. Nicky Saluja is responsible manager for health and safety. He has appropriate training for the role and he has sufficient seniority to have the authority to make changes through his work experience in previous organization. Mr. Nicky Saluja is responsible for health, safety and environments activities implementation at the facility keep monitoring health and safety issues and their resolution.
- 3. The facility has not provided machine safety guards and personnel protective equipment to all
- There are two dedicated emergency exits at the site.
- 5. Two fire alarm are installed at the site.
- 6. Based on observation on site, Site equipped with adequate firefighting equipment"s which includes 02 Nos extinguishers. All firefighting equipment's were maintained well.
- 7. Based on observation on site, there are 1 first aid kit was available at the work shop and the emergency phone numbers were posted on the main gate.
- 8. There are one first aiders trained from recognised training institute.
- 9. The organization has arranged within house Toilets separate for female and Male. Based on observation on site, toilets are adequately clean.
- 10. Based on observation on site, fire exits and emergency exits were adequate at the Site.
- 11. First aid box with adequate contents are provided.
- 12. Potable water is available for occupants without restriction. Drinking water has not been tested from the certified lab and found fulfill of the requirements.
- 13. PPE"s has been provided to the workers.
- 14. There was no accident reported in the past as per accident register.
- 15. Review of the H & S policy and works committee where H & S issues have been discussed and Details: Fire extinguisher maintenance record.

Water testing repor

First Aid Training Certificates

Induction training records & Training Feedback Records

Evidence examined:	
Yes	
Any other comments:	
None	

Does the facility have general and occupational Health & Safety policies and	☑ Yes □ No
procedures that are fit for purpose and are	Please give details:
these communicated to workers?	The facility established Health & Safety and occupational Health & Safety policies and procedures that are fit for purpose and trained the employees every three months.
Are the policies included in workers' manuals?	☑ Yes □ No
	Please give details:
	None
Are there any structural additions without required permits/inspections (e.g. floors	☐ Yes ☑ No
added)?	Please give details:
	None
Are visitors to the site informed on H&S and provided with personal protective	☑ Yes □ No
equipment?	Please give details:
	None
Is a medical room or medical facility provided for workers?(This section is to list	☑ Yes □ No
evidence to support system description (Documents examined & relevant	Please give details:
comments. Include renewal/expiry date where appropriate))	Though site review, it was observed that, one first aid kit is available at the site
Is there a doctor or nurse on site or there is easy access to first aider/ trained medical	☑ Yes □ No
aid?	Please give details:
	There is one person trained in first aid from St. John Ambulance
Where the facility provides worker transport – is it fit for purpose, safe, maintained and	□ Yes ☑ No
operated by competent persons e.g. buses and other vehicles?	Please give details:
and other verifices:	None
Is secure personal storage space provided for workers in their living space and is fit for	☐ Yes ☑ No
purpose?	Please give details:
	None
Are H&S Risk assessments are conducted (including evaluating the arrangements for	☑ Yes □ No
workers doing overtime e.g. driving after a long shift) and are there controls to reduce	Please give details:
identified risk?	The H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift). The controls to reduce identified risk are not documented.
Is the site meeting its legal obligations on	☑ Yes □ No
environmental requirements including required permits for use and disposal of	Please give details:
natural resources?	None

Audit company:

Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☑ Yes □ No
	Please give details:
	None



Non-Compliance			Evidence		
[Back to findings	summary]				
	Non-C	ompliance		1	
Reference	ZAF600010469	-			
Clause	3 - Working Cond	ditions are Safe ar	nd Hygienic		
Issue Title	190 - No fire fight	ting equipment sig	nage / labelling /		
Subcategory	Fire Safety - Fire	Fighting Equipme	ent		
New or carried over?	☑ New	□ Ca	arried Over		
Root cause	☐ Training	☑ Sy	vstem		
	□ Costs	□ La	ick of workers		
	□ Other				
Root cause - Other				, Nov.	
Local law issue	1948, Every factor safe means of estand b) the necest extinguishing fire to ensure that in familiar with the results.	ory shall provide a scape for all person sory equipment ar 2) effective meas every factory all the means of escape in uately trained in the	n in the event of fire nd facilities for ures shall be talken ne workers are n case of fire and	Saturday, 28 January 2023 10:42.21 at 82.21 at 8	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.				
Explanation to the non compliance	No operating inst Fire Extinguisher	tructions in the loc at Ground floor.	al language on/near		
Follow up method	☐ Follow up aud	dit ☑ De	esktop audit	1	
Timescale	□ Immediate	☑ 30 days	□ 60 days		
	□ 90 days	☐ 120 days	☐ 180 days		
	☐ 365 days	□ Other			
Actions	The facility shoul equipment at the		g system on the fire		



	Non-C	ompliance		Evidence	
[Back to findings	summary]				
	Non-C	ompliance			
Reference	ZAF600010470				
Clause	3 - Working Con	ditions are Safe ar	nd Hygienic		
Issue Title	211 - Emergency not connected to	y notification and e secondary power	exit lighting systems source		
Subcategory	Fire Safety - Fire	e exits			
New or carried over?	☑ New	□ C	arried Over		
Root cause	☐ Training	☑ S	ystem		
	□ Costs	□ La	ack of workers		
	☐ Other				_
Root cause - Other				***	
Local law issue	According to Section 38 (1a) of The Factories Act, 1948, every factory shall provide and maintain safe means of escape for all persons in the event of fire.				
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.				
Explanation to the non compliance	It was noted during factory tour 1 Industrial type emergency light with back up was not installed at emergency exit gate at ground floor				
Follow up method	☐ Follow up au	dit ☑ D	esktop audit		
Timescale	☐ Immediate	☑ 30 days	□ 60 days		
	□ 90 days	□ 120 days	□ 180 days		
	☐ 365 days	□ Other			
Actions		ment should provious with back up at en	de Industrial type nergency exit gate a	at	



	Evidence			
[Back to findings	summary]			
	Non-Co	mpliance		1
Reference	ZAF600010472	•		
Clause	3 - Working Cond	itions are Safe ar	nd Hygienic	
Issue Title	187 - Fire extingui regularly / out of d		ted / checked	
Subcategory	Fire Safety - Fire I	Fighting Equipme	ent	
New or carried over?	☑ New	□ Ca	arried Over	
Root cause	☐ Training	☑ Sy	vstem	
	□ Costs	□ La	ick of workers	
	□ Other			
Root cause - Other				
Local law issue	1948, Every factor safe means of esc and b) the necess	ry shall provide a cape for all perso ory equipment ar 2) effective meas every factory all the deans of escape i ately trained in th	n in the event of fire nd facilities for ures shall be talken ne workers are n case of fire and	Sintantiny, 28 Unitsury 2022 10 42.74 of the first first Copyry
ETI code	provided, bearing the industry and o steps shall be take health arising out course of work, by practicable, the ca	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.		
Explanation to the non compliance	It was noted during the factory tour that Fire extinguisher located on Ground floor measuring pressure was low			
Follow up method	☐ Follow up aud	it ☑ De	esktop audit	
Timescale	☐ Immediate	☑ 30 days	□ 60 days	
	□ 90 days	☐ 120 days	☐ 180 days	
	☐ 365 days	□ Other		
Actions	It is recommended the measuring pre- basis.	d that facility shalessure of fire extir	l maintain & Check nguisher on regular	



Non-Compliance			Evidence	
[Back to findings s	ummary]			
	Non-Com	pliance		
Reference	ZAF600010473			
Clause	3 - Working Condition	ons are Safe ar	nd Hygienic	
Issue Title	250 - No or inadequ / licence in place for including building st	structural safe	nt / certificates / report ty of building e	
Subcategory	Building/Site Mainte	nance		
New or carried over?	☑ New	□ Ca	arried Over	
Root cause	☐ Training	☑ Sy	ystem	
	□ Costs	□ La	ack of workers	
	☐ Other			
Root cause - Other				
Local law issue	inspector or the stat	vernment may pose of this act f description of e government. ing application	make rules (a) t, the submission of factories to the chief (b) requiring for the s for such permission	
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.			
Explanation to the non compliance	It was noted during been obtained stabil	documents che lity Building cer	eck factory has not rtificate for premises.	
Follow up method	☐ Follow up audit	☑ D	esktop audit	
Timescale	☐ Immediate	☑ 30 days	□ 60 days	
	☐ 90 days	⊒ 120 days	☐ 180 days	
	☐ 365 days	□ Other		
Actions	It is recommended to certificate from cond		l obtain the stability	



	Non-Compliance	Evidence	
[Back to findings	summary]		
	Non-Compliance		
Reference	ZAF600010474		
Clause	3 - Working Conditions are Safe and Hygienic		
Issue Title	172 - Fire licence, inspection, or certificates not in place as required by law		
Subcategory	Fire Safety - Licenses, Inspections & Training		
New or carried over?	☑ New ☐ Carried Over		
Root cause	☐ Training ☑ System		
	☐ Costs ☐ Lack of workers		
	□ Other		
Root cause - Other			
Local law issue	According to Section 38 (1 & 2) of The Factories Act, 1948, Every factory shall provide and maintain 1) a) safe means of escape for all person in the event of fire and b) the necessory equipment and facilities for extinguishing fire 2) effective measures shall be talken to ensure that in every factory all the workers are familiar with the means of escape in case of fire and have been adequately trained in the routine to be followed in such cases.		
ETI code	3.1 - A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.		
Explanation to the non compliance	It was noted that during documents verification Fire NOC not obtained from concern department.		
Follow up method	☐ Follow up audit ☑ Desktop audit		
Timescale	☐ Immediate ☐ 30 days ☐ 60 days		
	□ 90 days □ 120 days □ 180 days		
	□ 365 days □ Other		
Actions	It is recommended that facility shall obtain the fire NOC from concern department.(Local Language) near the fire extinguisher		

4 - Child Labour Shall Not Be Used [Summary of Findings]

- 4: Compliance Requirements
- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. The remaining worker's files reviewed were maintained with valid age proof documents in the form of dental Certificates and educational certificates.
- 2. From workers interviews, visual observation during facility tour it was noted that all workers working on the day of audit were above 18 years.
- 3. The youngest employee found in the facility was 21 years old.4. The facility has established and displayed child labor remediation policy at the entrance. Facility does not hire persons below 18 years as per model standing orders (list of facility's working rules and regulations). Policy pertaining to this was posted at the main entrance.
- 1. Recruitment policies
- 2. Employment contracts
- 3. Age proof documents

Evidence examined:

Yes

4. Personal files of the workers & employees.

Any other comments:	
None	
Legal age of employment:	14
Age of youngest worker found:	26
Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No
Percentage of under 18's at this site (of total workers)	0%
Are workers under 18 subject to hazardous work assignments?	☐ Yes ☑ No
	Please give details:
	None

5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period

concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. Mr. Nicky Saluja is responsible to ensure all employees are paid legal minimum wages with all legal benefits on time as per law.
- 2. No illegal deductions were made from the wages of the workers as a disciplinary measure.

3. All employees are paid legal minimum wages as per law.

4. Holiday and leave benefits are provided to all employees as per legal requirements.

- 5. Through the Check of personnel files to 06 sampled workers, it was established that the legally allowed deductions have a signed agreement from the worker and there no disciplinary records e.g. for unacceptable behavior/conduct
- 1. Latest legal minimum wages notification issued by state government
- 2. Annual leave records.
- 3. Wages and benefits policy
- 4. Local legal minimum wage documents

5. Payroll record
Evidence examined:
Yes
Any other comments:
None

Summary Information			
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?
Standard/Contracted work hours:	Legal Maximum	Actual	NO
(Maximum legal and actual required	Per Day: 8.0	Per Day: 8.0	
working hours excluding overtime, please	Per Week: 48.0	Per Week: 48.0	
state if possible per day, week, and month)	Per Month: 208.0	Per Month: 208.0	
Overtime hours:	Legal Maximum	Actual	NO
(Maximum legal and actual overtime hours,	Per Day: 2.0	Per Day: 0.0	
please state if possible per day, week, and	Per Week: 12.0	Per Week: 0.0	
month)	Per Month: null	Per Month: 0.0	

Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: 645.84 Per Week: null Per Month: 16792.0	Actual Per Day: 645.84 Per Week: 0.0 Per Month: 16792.0	NO
Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: 322.92 Per Week: null Per Month: null	Actual Per Day: 0.0 Per Week: 0.0 Per Month: 0.0	NO
	Wages Analysis:		
Were accurate records shown at the first request?	☑ Yes □ No		
Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	06 Samples from the month of April, 2022 (Random Month) 06 Samples from the month of July, 2022 (Random Month) 06 Samples from the month of December, 2022 (Random Month)		
Are there different legal minimum wage grades? If Yes, please specify all.	☑ Yes ☐ No Unskilled 16792, Semi Skilled 18499, Skilled 20357,		
If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ Not Applicable Please give details:		
For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	□ Below legal min□ Above		
Lowest actual wages found: Note: full time employees and please state hour / week / month etc.	None		
Please indicate the breakdown of workforce per earnings	0% of workforce earning under minimum wage 100% of workforce earning minimum wage 0% of workforce earning above minimum wage		
Bonus Scheme found: Please specify details:	Bonus Scheme found:Bonus Scheme found: 8.33% per year. The annual bonus (statutory) paid to all workers.		
	Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.		
What deductions are required by law e.g. social insurance? Please state all types:	No deduction is required by law.		
Have these deductions been made?	☑ Yes □ No		
Please list all deductions that have been made.	1.Medical Insurance 2.Loan in advance		
Please list all deductions that have not been made.	None		
Were appropriate records available to verify hours of work and wages?	☑ Yes □ No		
Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No		

Do records reflect all time worked? (For instance, are workers asked to attend	☐ Yes ☑ No	
meetings before or after work but not paid	Please give details:	
for their time)	Single Shift	
Is there a defined living wage: This is not normally minimum legal wage. If	☐ Yes ☑ No	
answered yes, please state amount and	Please give details:	
source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.		
If yes, what was the calculation method	☐ ISEAL/Anker Benchmarks	☐ Asia Floor Wage
used.	☐ Figures provided by Unions	□ Living Wage Foundation UK
	☐ Fair Wear Wage Ladder	☐ Fairtrade Foundation
	☐ Other – please give details:	
Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	☑ Yes □ No	
	Please give details:	
	Govt. revised wage periodically.	
Are workers paid in a timely manner in line with local law?	☑ Yes □ No	
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No	
paid for equal work.	Please give details:	
	All worker are paid as per law	
How are workers paid:	□ Cash	☐ Cheque
	☑ Bank Transfer	□ Other

Sedex Audit Reference: ZAA600002807

6 - Working Hours are not Excessive [Summary of Findings]

- 6: Compliance Requirements
- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week. 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended
- to be not less than 125% of the regular rate of pay.
 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. Mr. Nicky Taluja- Marketing Director is responsible for ensuring compliance with regular and overtime hours as per law.
- 2. Regular and overtime working hours are as per legal requirements.
- 3. 1 weekly off day is provided to all employees.
- 4. The Site has documented system to ensure that all time worked, is fully documented by an accurate and reliable recording system. The Site is using individual time cards to record the working hours of
- 5. Workers are allowed to record their own working hours, including clocking in and clocking out. This recording system documents regular hours and overtime worked by each worker.
- 6. The site has made an employee's time record available for review by that worker. All employees receive at least one day off in every seven-day period.
- 7. The working hours were displayed on the notice board
- 1. Management interview
- 2. Worker interview
- 3. Local and national law, working hours" policy & overtime policy, Time records, overtime register, Leave records, holidays records

Evidence examined: Yes
Yes
Any other comments:
None

Working hours' analysis		
Systems & Processes		
What timekeeping systems are used?	Manual	
Is sample size same as in wages section?	☑ Yes □ No	
	Please give details:	

Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No	
Are there any other types of contracts/employment agreements used?	□ Yes ☑ No	
Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	□ Yes ☑ No	
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	☑ 1 in 7 days ☐ 2 in 14 days ☐ No (please explain)	
Is this allowed by local law?	☑ Yes □ No	
Maximum number of days worked without a day off (in sample):	6	
Stand	ard/Contracted Hours worked	
Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency)	☐ Yes ☑ No % of workers:	
inequentity)	null%	
	Frequency:	
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	☐ Yes ☑ No	
	Overtime Hours worked	
Actual overtime hours worked in sample (State per day/week/month)	factory not conduct the overtime	
Combined hours (standard or contracted +	□ Yes ☑ No	
overtime hours = total) over 60 found?	Please give details:	
	factory not conduct the overtime	
Approximate percentage of total workers on highest overtime hours:	0%	
Is overtime voluntary? (Please detail	☑ Yes ☐ No ☐ Conflicting Information	
evidence e.g. Wording of contract / employment agreement / handbook /	Please give details:	
worker interviews / refusal arrangements)	employment agreement	
Overtime premium		
Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard wages)	☑ Yes □ No □ N/A – there is no legal requirement to OT premium	
, , , , , , , , , , , , , , , , , , ,	Please give details:	
	200 %	
Is overtime paid at a premium?	☐ Yes ☑ No	

Audit company:

If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No☑ Other	☐ Consolidated pay	☐ Collective Bargaining agreements
Please give details	There is no overtime	at the site.	
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain any shedred boxes of boxes explain any	☑ Overtime is voluntary	☐ Onsite Collective bargaining allows 60+ hours/week is voluntary	☐ Safeguards are in place to protect worker's health and safety
necked boxes above e.g. detail of onsolidated pay / CBA or Other)	☐ Site can demonstrate exceptional circumstances	☐ Other reasons (please specify)	
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	None		
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No		
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	□ Yes ☑ No		

SMETA Sedex Audit Reference: ZAA600002807

7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. Mr. Nicky Taluja- Marketing Director is responsible to check discrimination issue in the facility
- 2. No discrimination reported / observed in hiring, compensation, promotion and termination based on race, caste, national origin, religion, age, disability, gender, marital status and sexual orientation.
- 3. All employees have fairly equal opportunity for training and overtime work in their respective departments.
- 4. Through the document review, management interview and workers interview; no discrimination was found in hiring, compensation, access to training, promotion, termination or retirement.
- 5. All employees are given fair treatment equally.
- 6. Facility had provided suggestion boxes, which is opened on regular basis.
- 7. The Site provides equal access to employment as well as equal pay for equal work.

Details:

Yes

- 1. Management Interview
- 2. Worker Interview

Evidence examined:

Any other comments:

- 3. Local and National Law
- 4. Personal files
- 5. Compensation Records

none			
Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 67%		Female: 33%
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	None		
Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	☐ Hiring ☐ Promotion	☐ Compensation☐ Termination or retirement	☐ Access to training☑ No evidence of discrimination found
Please give details	None		
Pi	rofessional Developme	nt	
What type of training and development are available for workers?	Health & safety trainin requirement	g, Induction training,	Training on standard



Are HR decisions e.g. promotion, training compensation based on objective, transparent criteria? (If no, please provide details)	

8 - Regular Employment Is Provided [Summary of Findings]

- 8: Compliance Requirements
- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

- Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. Mr. Nicky Saluja- is responsible to ensure compliance with this code requirement.
- 2. Employment contracts (appointment letters) were available and maintained for the employees in their individual personnel records.
- 3. Facility does not follow and believe in fixed term employment
- 4. Site has provided employment order to all the verified employees and no inappropriate conditions found.
- 5. No home-working was used by Site. Personal files of employees-06 workers

Appointment letter-ub workers Wages slip-06 workers	
Evidence examined:	
Yes	
Any other comments:	
None	

Responsible Recruitment		
All Workers		
Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	☑ Terms & Conditions presented☑ Same as actual conditions	☑ Understood by workers
Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	□ Yes ☑ No	
Migrant Workers		

Audit company:

Report reference:

Date:

ZAA600002807

Type of work undertaken by migrant workers:	No migrant employees engaged by facility.		
Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0		
Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	☐ Yes ☑ No		
	Please give details:		
	No Migrant worker used in facility		
Is there any observation on this finding?	None		
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	□ Yes ☑ No		
	Non-employee workers		
Recruitment Fees			
Are there any fees?	☐ Yes ☑ No		
Agency Workers (if applicable) (Workers sourced from a local agent who are not directly paid by the site, but paid by the agency. Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)			
Number of agencies used (average):	0		
Please provide the names of agencies if applicable	N/A		
Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☑ No		
Were sufficient documents for agency workers available for review?	☐ Yes ☑ No		
Is there a legal contract agreement with all agencies?	☐ Yes ☑ No		
	Please give details:		
	N/A		
Does the site have a system for checking labour standards of agencies?	☐ Yes ☑ No		
account of an agention in	Please give details:		
	N/A		
Contractors (Contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider.)			
Any contractors on site?	☐ Yes ☑ No		
	Please give details:		
	N/A		
Do all contractor workers understand their	☐ Yes ☑ No		
terms of employment?	Please give details:		
	N/A		

Audit company: EUROCERT INSPECTION SERVICES PVT LTD Report reference:

Date:

Audit company: EUROCERT INSPECTION SERVICES PVT LTD

Report reference: ZAA600002807

Date: 2023-01-28

8A - Sub-Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub–contracting unless previously agreed with the main client.
8.A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

Current Systems and Evidence Examined To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems. **Current Systems:** 1. At present there are not using subcontractors at site. 2. Site design the product and customized it from outside. Workers interview 2. Management interview 3. Records review Evidence examined: Yes Any other comments: None

Summary of sub-contracting – if applicable			
Is there any sub-contracting at this site?	☐ Yes ☑ No		
Summary of homeworking – if applicable			
Is homeworking used at this site?	☐ Yes ☑ No		

SERVICES PVT LTD

9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1) Mr. Nicky Saluja is responsible to ensure no harsh or inhumane treatment is practiced on shop floors.
- 2) There is no evidence of harsh or inhumane treatment of employees.

3) All employees are treated with respect and dignity.

- 4) Facility's disciplinary policies are explained to all employees and all employees are aware about their rights.
- 5) No evidence of physical abuse, sexual or any other harassment / verbal abuse is observed / reported. 6) Facility has a written disciplinary procedure that is displayed in the notice board of the facility.

Évidence examined - to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Yes

Facility Policy

Evidence examined:

Interaction with management and Employees

Any other comments:			
None			
Are there published, anonymous and/or open channels available for reporting any	☑ Yes □ No		
violations of Labour standards and H&S or any other grievances to a 3rd party?	Please give details:		
any other grievances to a Sru party:	E-mail address and telephone number of local labour bureau was posted in the public notice board and it was used as the reporting grievance to a 3rd party for any complaint from the employer.		
If yes, are workers aware of these channels and have access? Please give details.	Based on interview with workers, they understood how to use these channels.		
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	Suggestion boxes, committee meetings, and can directly inform top management.		
Which of the following groups is there a grievance mechanism in place for?	☐ Worker	☐ Communities	
	☐ Suppliers	☑ Other	
Please provide grievance mechanism details	As per management interview, document review and workers interview, there was a policy on Harsh Treatment. There is an internal process for grievance, which is an anonymous email address, where workers can report any grievances (harassment, bullying, discrimination etc.); any received complaint will be handled by management, without any reprisal for the worker in question		

Audit company:

Report reference:

Date:

Are there any open disputes?	☐ Yes ☑ No
	Please give details:
Does the site encourage its business partners (e.g. suppliers) to provide	☑ Yes □ No
individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Please give details:
Is there a published and transparent disciplinary procedure?	☐ Yes ☑ No
, ,,	Please give details:
	None
If yes, are workers aware of these the disciplinary procedure?	☐ Yes ☐ No
	Please give details:
Does the disciplinary procedure allow for deductions from wages (fines) for	□ Yes ☑ No
disciplinary purposes (see wages section)?	Please give details:

10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

- 1. Facility did not employ any foreign nationals.
- 2. There are no immigration workers in the facility

Details:

- Document review
- Worker interview
- Management interview
- Recruitment policies

anca	 !	-d-

Yes

Any other comments:

None

10B2 - Environment 2-Pillar [Summary of Findings]

10B2: Compliance Requirements

10.B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10.B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

snown to support the systems.
Current Systems:
Mr. Nicky Taluja HR is responsible for all environmental issues. Facility is aware of the legal environmental requirements
Evidence examined:
Yes
Any other comments:
None



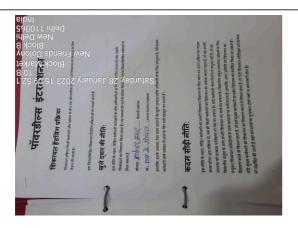
Attachments



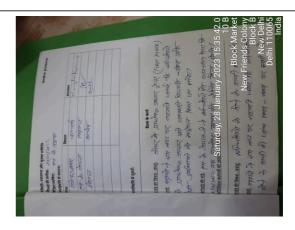
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Building plan.jpg



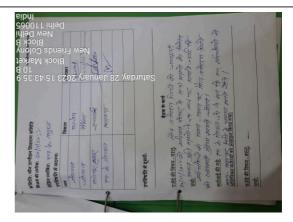
Grivance.jpg



Health and safety.jpg



Toilet.jpg



ICC.jpg





Process area-1.jpg



Fire Call Point.jpg



Smoke Detector.jpg



Fire Extinguisher.jpg



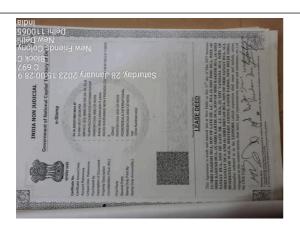
Process area.jpg



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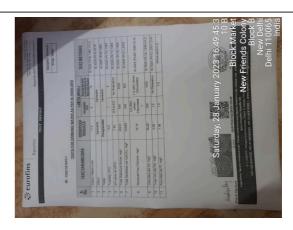
Rent agreement.jpg



Suggestion box.jpg



Policies.jpg



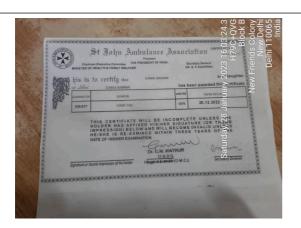
Drinking water Test report.jpg



Emergency Light.jpg



Factory Name.jpg



First aid Training.jpg



Water Drinking Point.jpg



First aid box.jpg



Fire Control Pannel.jpg



Building Gate.jpg



Factory Building.jpg





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You can leave feedback by following the appropriate link to our questionnaire:

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http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3lnq5lw_3d_3d

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