



Building the Partnership and creating value through our Quality Control Services

Our intention

We, as **an Inspection and Audit service partner**, we create the **space for quality products** and **WIN-WIN-WIN business** by serving with better conformity solutions based on your needs and expectations.

RSJ's Purpose

Responsible Value Creation

Key Words	Explanation
Responsible	It requires employees of RSJ and its stakeholders to adhere to the code of conduct, respect the environment, minimize societal impact, be transparent, undertake actions with integrity and be ethical in all official dealings.
Value Creation	<p>1. Requires all employees of RSJ in collaboration with key suppliers to focus on maximizing benefits to all customers, society, business, and governing stakeholders. Emphasis must be given to maximizing returns on investments while ensuring full compliance to all the rules and regulations and going beyond compliance if required and felt appropriate.</p> <p>2. RSJ business stakeholders also take suitable steps and initiatives that result in not only the needs and expectations of people, suppliers and partners met but also results in enhancing the human capital as well as social and relationship capital. In other words, RSJ endeavours to create value for all its stakeholders.</p>

Agenda

- **RSJ – Company profile and its best practices**
- **RSJ's Services and benefits**
- **Value Proposition to Clients**
- **Testimonials & our existing clients**
- **Next Steps**

RSJ's Ethics and Conduct Code

- The information whichever you are sharing with us will be kept CONFIDENTIAL and will not be shared with anyone outside our organization.
- We have some other policies like Anti- corruption, Impartiality, Competency etc. mentioned in our ethics and conduct code that we are strictly following the same in our organization.
- Our supply chain partners could hold us accountable, if we missed to adhere the same.
- Links to view our Ethics & Conduct Code & ECOC

RSJ – Company profile and its best practices

RSJ - Vision And Values

Vision

- To be a highly respected, innovative and quality service provider

Values

- Integrity, Impartiality, Confidentiality, Commitment and Transparency.

Business we are in

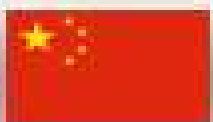
- To be in the business of verifying and evaluating products, processes systems and organizations.

Introduction

- **Founded – 2009, 14+ Years of business Experience**
- **An ISO-17020 Accredited 3rd Party Company**
- **Registered TPIA for DGQA – Indian Ministry of Defense**
- **Office Locations : Noida (Delhi NCR), Mumbai, Bangalore, Tirupur - India**
- **Hong Kong Registered Office – 2014**
- **350+ Clients Served across Globe**
- **2600+ Factories visited in Asia**
- **50+ Professional Team members**
- **34100+ Man Days of Service performed till May 2022**



INDIA



CHINA



BANGLADESH



PAKISTAN



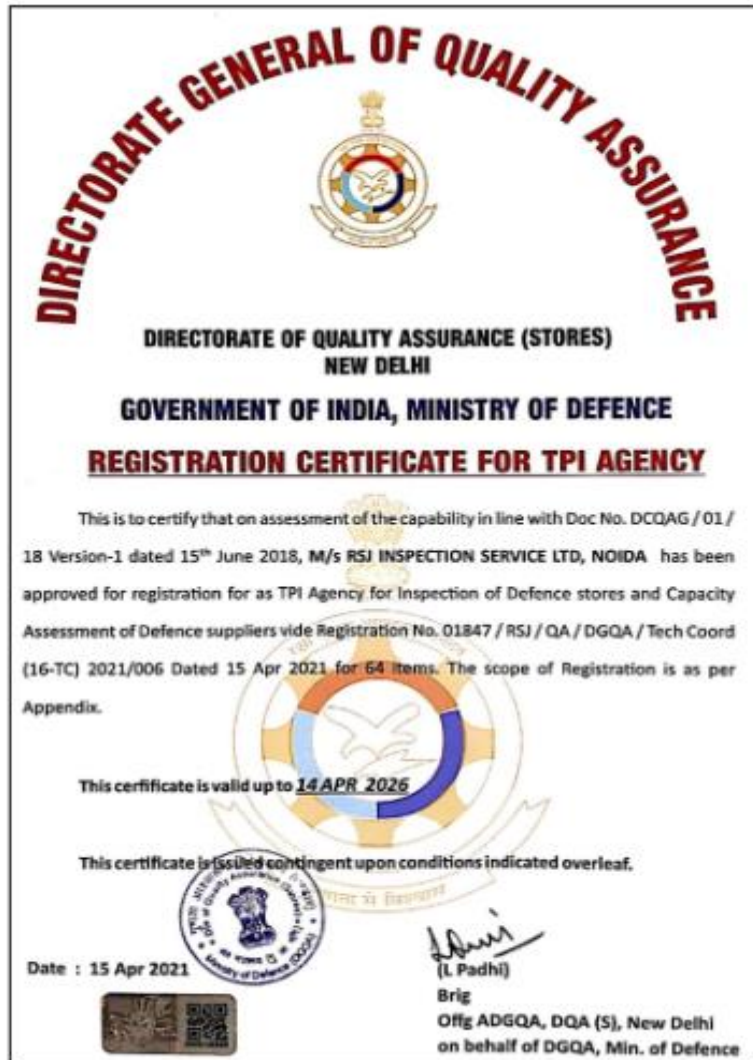
VIETNAM



JANUARY 01 2020

RSJ's Accreditations

Nominated TPIA for DGQA –
Ministry of Defense (Govt. of India)



ISO 17020 Type A Inspection Body –
Accredited by NABCB



RSJ's Best Practices – EFQM Business Excellence

- European Foundation for Quality Management (EFQM) from the year Dec 2018.
- 2 days of assessment on SMB module - 9 criteria evaluation - (Leadership, Strategy, People, Processes, Products & Services, Partnerships & Resources, Customer results, People results, Society results, and Business results).
- RSJ is a proud recipient of **GOLD PLUS Recognition** for Business Excellence in CII EXIM Bank Award Program **consecutively for 2 years - 2020 & 2021** & **PLATINUM & Special Jury award – Consistent progressive performer in the year 2022.**



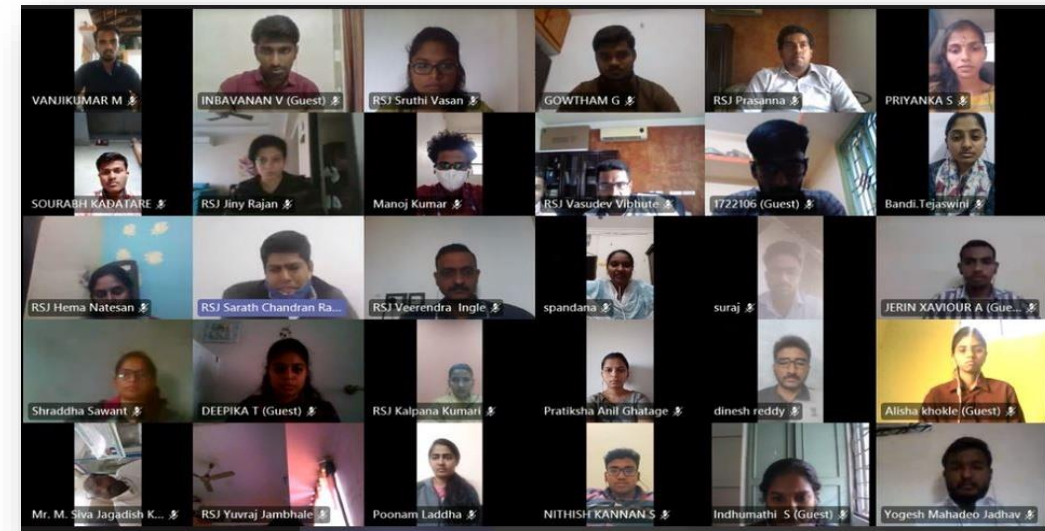
Initiatives to Give Back to the Society

Associate Quality Professional (AQP) Program

AQP is a **CSR initiative** and a **Non-Profitable Training Program** taken by RSJ to deliver a responsible value creation to the students' community.

Benefits of AQP:

- Upgrading Skills to be future ready
- Career development prospects
- Managerial Skills
- Technical Skills
- Soft Skills



Initiatives to Give Back to the Society

Knowledge Sharing Platform - Qualpedia

- A platform which intends to share knowledge and to create value to the communities in a responsible way.
- Has information on various dimensions of Quality, Conformity, Maturity assessments, Supply chain best practices & Business Excellence in the form of blogs, videos, carousels etc.



RSJ's Product Expertise

Textiles

- Fabrics
- Terry Towels
- Bed Sheets
- Floor coverings
- Fashion Accessories

Apparels

- Men's wear, Women's wear, Children wear, Infant wear,
- Luxury wear
- Intimate Wear
- Sportswear & Outdoor.

Hardgoods

- Various kind of Metal, Glass,
- Plastic,
- Wood & Ceramic Products
- Furniture and Paper

Leather

- Shoes, Jackets, Bags & various kinds of Leather goods.

Electrical & Electronics

Personal Protective Equipment (PPE)

RSJ's Services (Stagewise)

Stage 1 : Supplier Vetting (Factory Audits)

- SFA – Simple Factory Audit
- SCA – Social Compliance Audit
- TA - Technical Audit
- FSA - Fire and Safety Audit
- FCCA – Factory capacity & Capability Audit
- EA – Environment Audit
- CTPAT – Supply chain Security
- QWA – QE Witness Audit

Stage 2 : Sample Preparation & Approval

- Quality Assurance Plan Preparation(QAP)
- Sample Evaluation
- Color Evaluation
- Lab Test Management
- Quality Checker Training Program

RSJ's Services (Stagewise)

Stage 3 : Production

- Fabric Inspection
- Pre-Production Inspection (PPI) (at the stage of 20-30% of finishing completed)
- During Production Inspection (DUPRO) (at the stage of 30-50% of finishing completed)
- Production Monitoring, Document Verification & Lab Test Management (At the client requested stage)

Stage 4 : Production Completion

- Final Random Inspection (at the stage of 80-100% of finishing / carton pack completed)
- Packing Audit (PA) (Specially for Online Sellers)

Stage 5 : Goods ready for shipment

- Container Loading Inspection (CLS)

Stage 6 : Qual Qure (Returns into Profits)

- Defect Sorting Service (DSS)
- Rework & Corrections
- Inspections

Stage 7: Brand QSure (Total Quality End to End Solutions)

RSJ's Differentiators

Customization

Understanding the Needs, Desire, Pain and Problems (NDPP) and having a focused approach

- By offering customized solutions & service offerings.
- Customizing the SOP's, QAP, Special checkpoints & report formats and standards

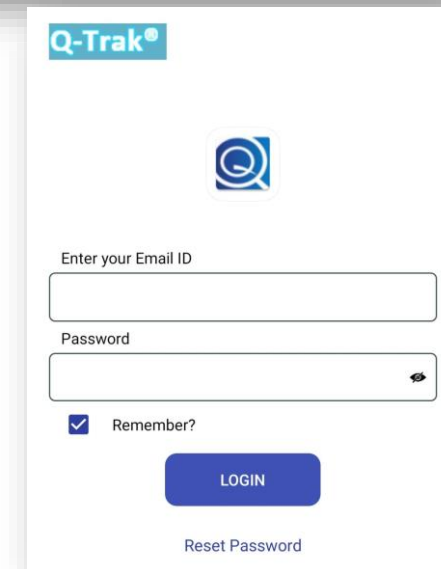
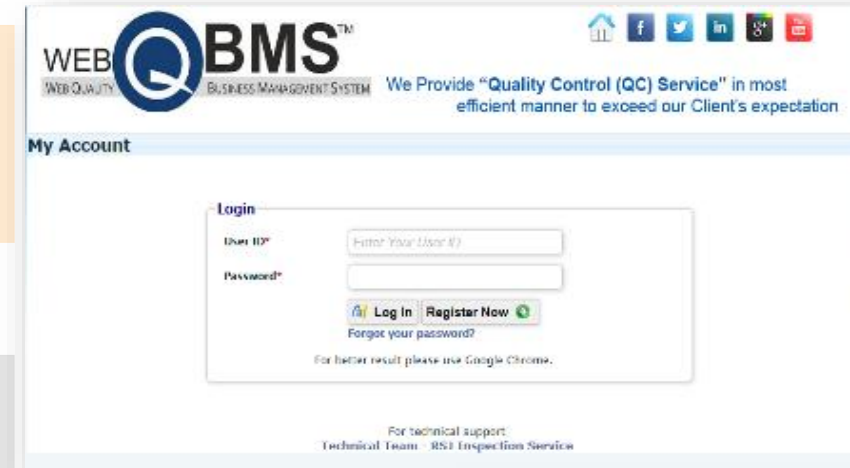
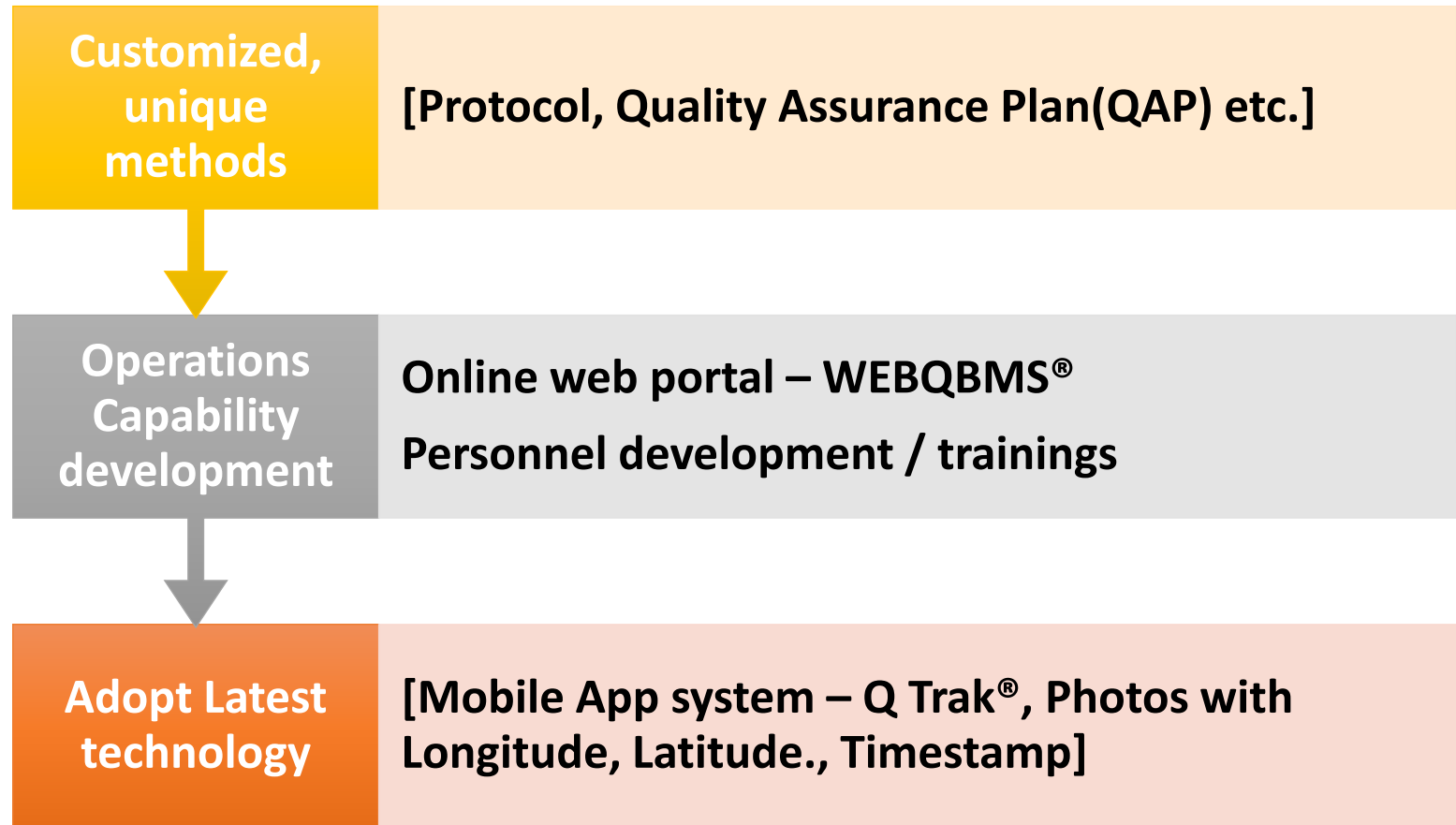
Convenience

- Ease of access (Single Point Contact- SPC),
- Reduced efforts (reduced follow ups),
- Ease of communication (Instant messaging platforms)

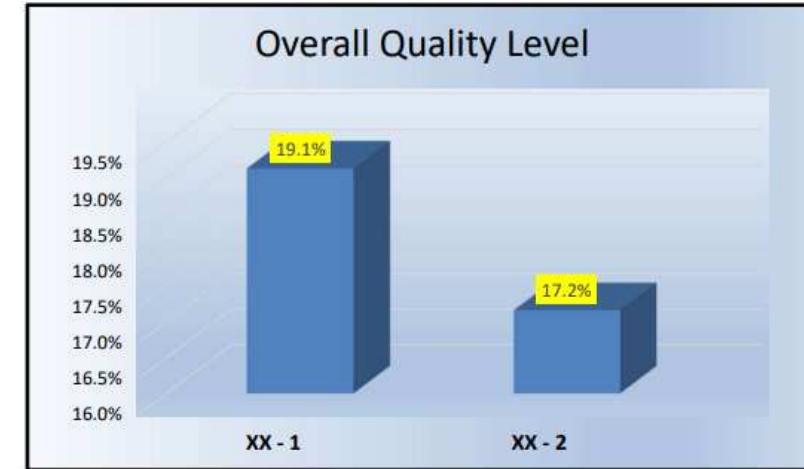
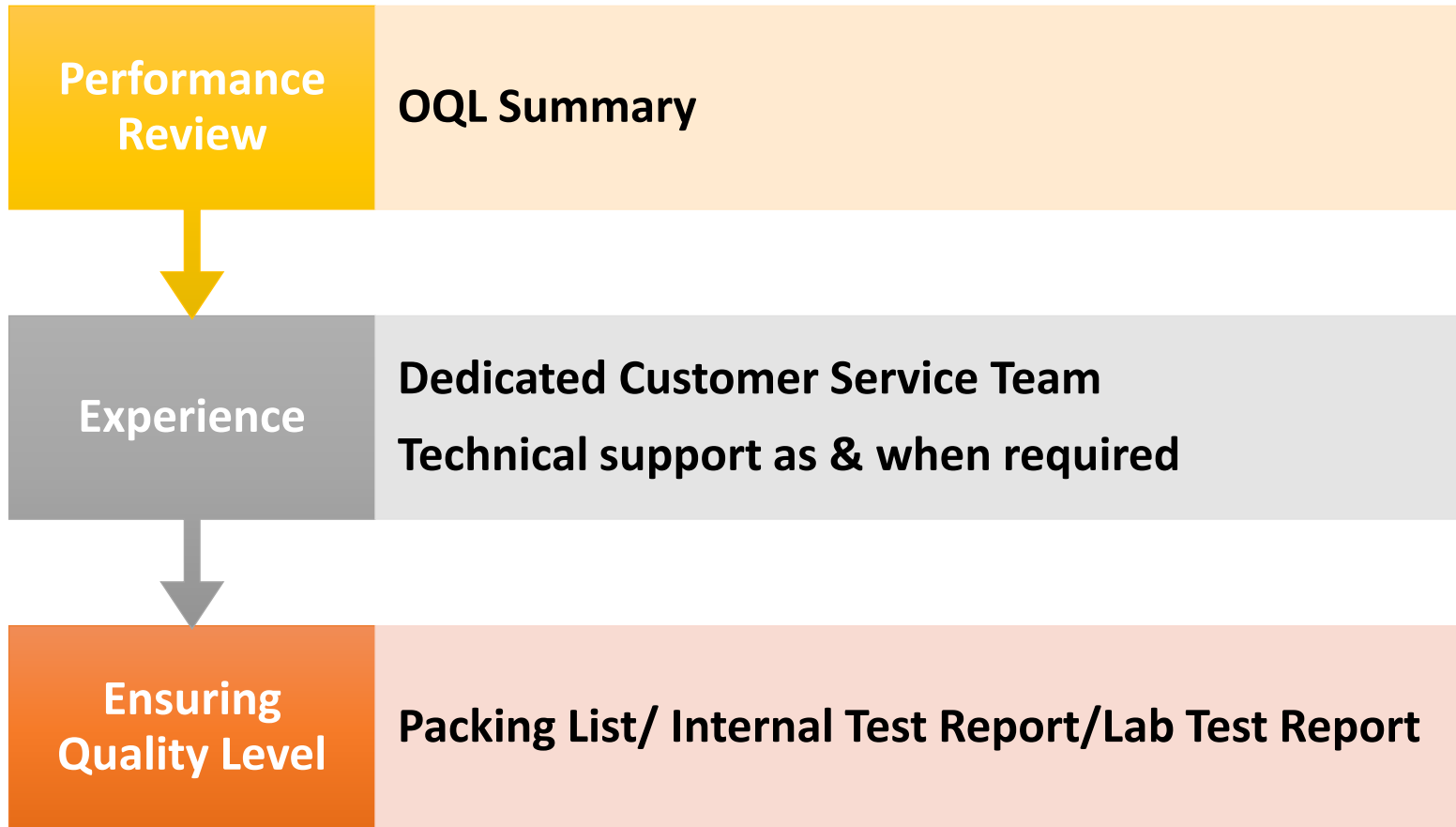
Experience

- Human touch (In person engagements),
- Transparency (Copying Full Final reports to Client Factories)
- Real time updates on key events (Q-Trak auto opening & closing meeting mails, Real time Q-Trak images access in WebQBMS.).

RSJ's Strength & Advantages



RSJ's Strength & Advantages



RSJ's Value Proposition

Our 'Inspection & Factory Audit ' services enable the clients to source 'Quality' products from our coverage countries in Asia by

- **Enhancing Quality**
- **Mitigating Risks**
- **Improving Deliveries**
- **Improving Sales and Profits**
- **Building Healthy Supplier Relationships**
- **Improving Customer Loyalty**
- **Protecting Brand Value**

RSJ's Testimonials

400+ reviews from stakeholders



To: RSJ Inspection Service Ltd.

I, with this testimonial letter, confirm that Tognana Porcellane SpA has achieved several benefits from cooperation with RSJ company, started in 2017: Tognana company asked for both inspection and laboratory tests on goods produced in India, Bangladesh and People's Republic of China; goods included textile, plastic/melamine utensils, tableware and cookware.

Through RSJ services and reports, Tognana has been able to intercept the issues of goods before the shipment to our Italian warehouse, keeping high control on the produced orders; quick response from RSJ team on the inspection/test request mails and communications of the issues found during inspections have been appreciated.

Furthermore Tognana experience and knowledge of the products have increased through RSJ service, improving the overall quality.



“We are working with RSJ for last few years; RSJ always strives for the best satisfaction of client. RSJ has a great technical team they are willing to provide help/support all time, and we are glad to hear that RSJ adopted technology like Q-track, qualpedia to share knowledge with their customers”.



Joanna Podlasiak

2 reviews

★★★★★ a year ago

We were using RSJ company for our production inspections. The competitive prices and professionalism won our appreciation. We also appreciate the visit of the RSJ director at our headquarters, who came especially to get to know our company's activity profile and specific expectations during the inspection. We recommend RSJ as a very good company for reliable quality reports and attention to our needs. Joanna Podlasiak- Quality Control Auditor, Monnari Trade SA.

Looking forward to sharing the path with
you to enhance the excellence and to
create a WIN WIN relationship!