

As leading spare parts manufacturers, we guarantee that our parts perform to the same high standards as genuine manufacturer parts (OEM). All WEMZER products are crafted under rigorous quality control to ensure exceptional performance and reliability.

WEMZER Warranty Policy and Procedure

WEMZER warrants its product to be free from defects in workmanship and materials under normal use and conditions. Any products exhibiting manufacturer defects under these conditions within the time periods or distances outlined below will be replaced.

Warranty Coverage

Part Category	Warranty Coverage Duration	Coverage Details
AC Compressor	1 year or 20,000 km, whichever comes first	Manufacturing defects, performance issues, failure under normal use. Excludes improper installation, accidents.
AC Expansion Valve	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes improper installation, incorrect refrigerants.
AC Dryer	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes improper installation, contamination.
Brakes (pads, shoes)	1 year or 20,000 km, whichever comes first	Manufacturing defects, premature wear under normal driving. Excludes heavy use, racing conditions.
Clutch	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes normal wear and tear, improper use, installation errors.
Drive Shaft	1 year or 20,000 km, whichever comes first	Manufacturing defects, failure under normal use. Excludes damage due to accidents, misuse.
Filters (air, oil)	6 months or 10,000 km, whichever comes first	Defects in materials and workmanship. Excludes normal wear, clogging due to use.
Fuel Pump	1 year or 20,000 km, whichever comes first	Manufacturing defects, failure under normal use. Excludes contaminated fuel, improper installation.
Radiator	1 year or 20,000 km, whichever comes first	Leaks, manufacturing defects. Excludes impact damage, corrosion from improper coolant, installation errors.
Rubber Parts	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes damage from extreme conditions, chemicals, improper installation.
Shock Absorber	1 year or 20,000 km, whichever comes first	Manufacturing defects, premature wear under normal driving. Excludes extreme use, accidents.
Other Suspension Parts	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes damage due to accidents, improper use, installation errors.
Water Pump	1 year or 20,000 km, whichever comes first	Manufacturing defects, failure under normal use. Excludes damage from improper coolant, installation errors.
Wheel Hub	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes damage from improper installation, accidents, extreme use.
Master Cylinder	1 year or 20,000 km, whichever comes first	Manufacturing defects, failure under normal use. Excludes improper installation, incorrect brake fluid use.
Steering Pump	1 year or 20,000 km, whichever comes first	Defects in materials and workmanship. Excludes improper use, contaminated fluid, installation errors.



General Exclusions

- Damage due to accidents, misuse, or improper installation.
- Regular wear and tear, unless specifically covered.
- Use of incorrect fluids or parts.
- Environmental damage (e.g., corrosion, rust, exposure to extreme conditions).
- Modifications or repairs performed by unauthorized personnel.

Incidents Not Covered by Warranty

- Improper handling and/or misuse
- Damage or failure due to negligence, alteration, accident, abuse, improper installation, or use for a purpose which the product is not designed or approved for by WEMZER
- Labor costs incurred for inspection, removal, or reinstallation
- Use of improper or dirty fuel, fluids, or lubricants
- Lack of proper maintenance service
- Overloading
- Damages or losses as the result of improper local installation or mounting
- Defects of any parts or components supplied by Vehicle Seller/Parts Seller which were altered during installation or mounting
- Damages or losses incurred where the Gross Vehicle Weight of the vehicle exceeds the maximum weight designated by WEMZER Manufacturer

Warranty Parts Audits

- WEMZER may ask Distributor to keep certain warranty parts for inspection or shipping beyond the standard 30 days retention period. In such instances, Distributor will be given notice prior to the expiration of the 30-day period.
- When Distributor is notified of an audit by WEMZER representative, parts must be retained for a specific period of time as outlined in the notice with a maximum of 45 days.
- Any part listed on warranty transaction that is not in the parts storage area or made available for inspection/scraping may result in a complete transaction debit.
- WEMZER representative may direct Distributor to retain parts beyond WEMZER requirements when conducting an audit. Upon completion of the audit, WEMZER representative will provide a scraping date for the involved parts.

Warranty disclaimer

- Except for the express warranty set forth herein, WEMZER makes no other warranties or guarantees regarding its products whether express, oral, implied, statutory, arising by operation of law, or as a result of usage of trade, course of dealing, or cause of performance.
- WEMZER hereby expressly disclaims all implied warranties including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
- In no event, Wemzer shall be liable to customer or any third parties for indirect, incidental, special or consequential damages of any nature including, but not limited to, loss of business operations or profits.

Version Update

- WEMZER reserves the right to adjust and/or changes to this warranty policy from time to time without notice.

