

NST 纳思达

• Canada

• United States

• China

立德 再学习 创新 更快速
Morality Improvement Innovation Transcendence

定制化
设计与制造
Customization

**Design &
Manufacture**



Dalian Newstar Automobile Equipment Co., Ltd.



01. NST Introduction



Company profile, Honor, Development history

02. Core Business



EV maintenance solutions, Special tools, Electronic diagnosis, Training services

03. R&D



Team Profile, R&D Process, Honors

04. Production Capacity



Production process, Production equipment, Finished product Warehouse, Packaging , Quality control

05. After sale service



Service item, Service tracking

NST—The designated brand for intelligent specialized tools for thousands of 4S automotive dealerships.

NST, established in 2005, is the largest enterprise in China specializing in the R&D and the production of intelligent tools for automobiles. Simultaneously, serving as an executive director unit of the China Automotive Maintenance Equipment Industry Association, NST provides comprehensive solutions, including after-sale maintenance documents, tools, equipment, training consultation, and services to various automobile manufacturers. Over nearly two decades of development, NST has established close partnerships with over a hundred domestic automobile manufacturers, new energy vehicle enterprises, and more than ten thousand dealer stores.

NST has successively been recognized as a national-level high-tech enterprise, one of the top 10 companies in China's auto maintenance industry, a well-known trademark in Liaoning Province, a specialized and new "Little Giant" enterprise in Liaoning Province, and a contract-abiding and credit-worthy unit in Liaoning Province. It has also obtained five invention patents (including two foreign invention patents), seven software copyrights, and nearly a hundred utility model patents. NST independently developed series of intelligent specialized tools have completely replaced foreign products, saving a considerable amount of costs for domestic car brands and breaking the technological monopoly held by foreign companies. Their tools and equipment for the maintenance of new energy vehicles are leading in the world.

Adhering to the core values of "Morality, Improvement, Innovation, Transcendence," NST is committed to creating value for users, happiness for employees, and progress for society through high-end automotive products and services. In the next decade, NST will intensify efforts in the intelligent and informational R&D of specialized tools, leading a new era of green and environmentally friendly automotive repairs with smart technology, and shaping an outstanding brand in the automotive after-sales service market.



NST has successively obtained honors and titles, including 'Little Giant' enterprise with specialized and new characteristics in Liaoning Province, national-level high-tech enterprise, one of the top 10 companies in China's automotive maintenance industry, well-known trademark in Liaoning Province, and Liaoning Province's reputable unit for honoring contracts and maintaining credit



'Little Giant' enterprise



National-level high-tech enterprise



Contract-abiding and Credit-worthy Unit



Tax credit grade A Company
in Dalian



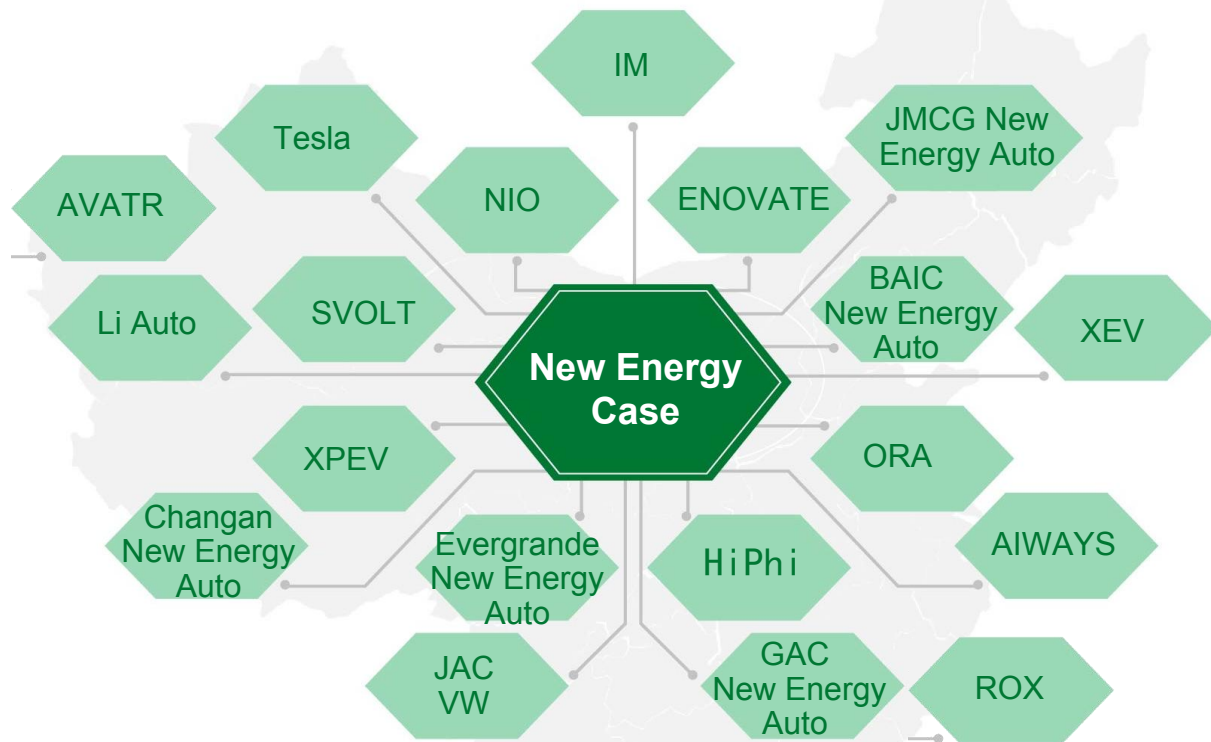
Well-known trademark in Liaoning
Province



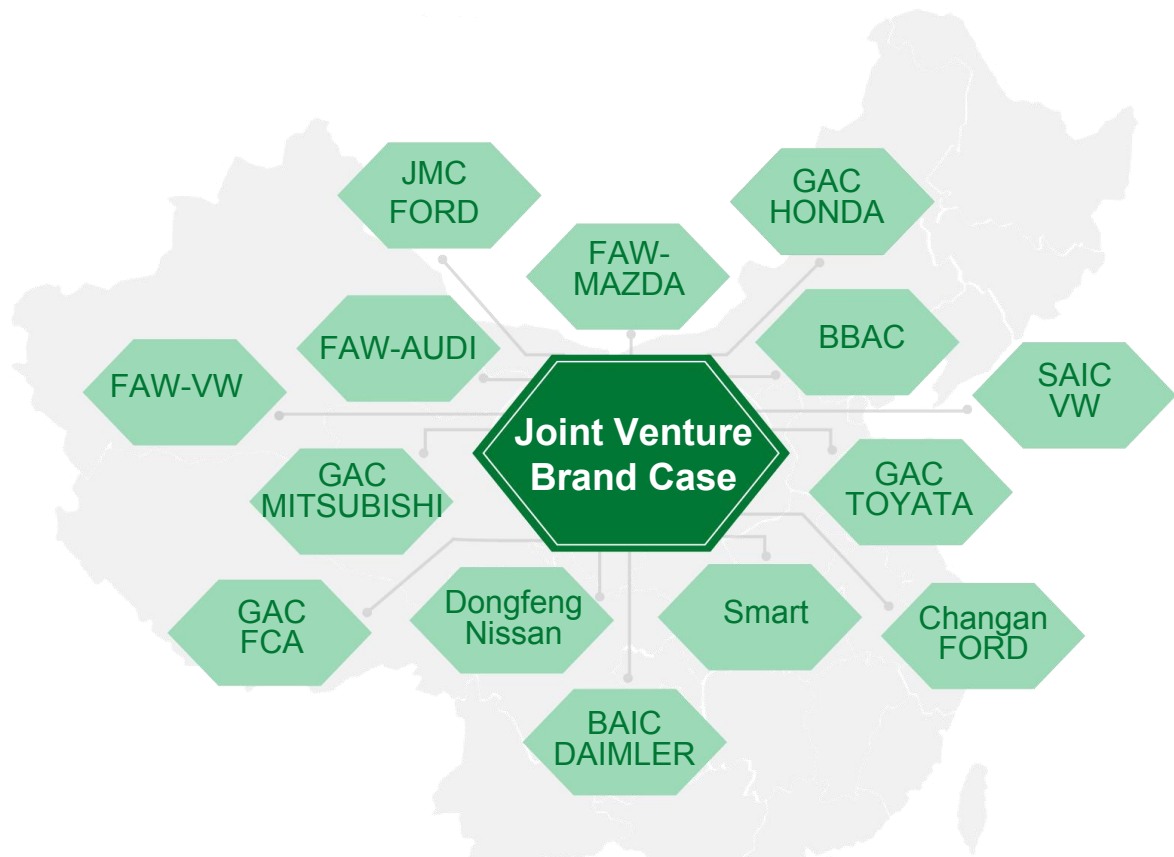
Member of China Automobile Maintenance
Equipment Industry Association



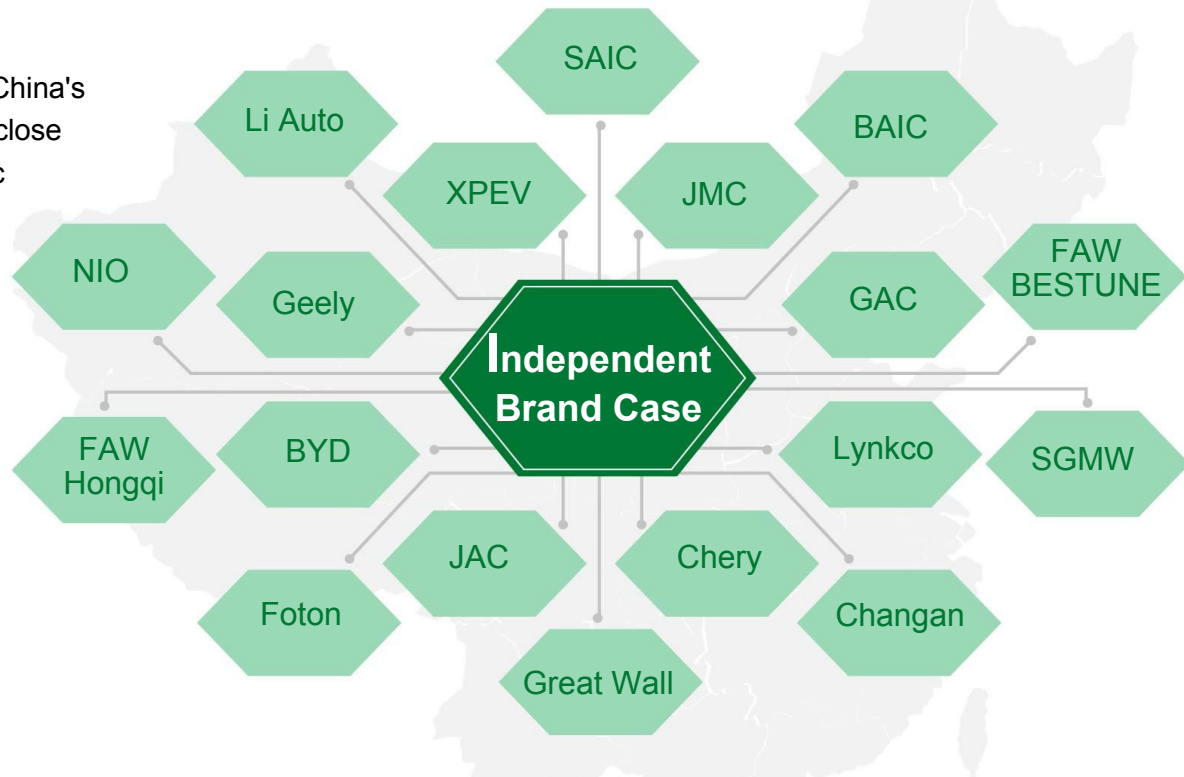
NST responds to the national policy of 'Energy Conservation, Emission Reduction, Low Carbon, and Environmental Protection' by investing significant funds and technical expertise in the R&D new energy vehicles maintenance tools. These tools cover various areas, including automotive diagnostics, body repair, battery replacement and maintenance, insulation tools, safety protection products, and more. They encompass every aspect of maintenance and testing for new energy vehicles, catering to the diverse needs of after-sales service and providing a more efficient, secure, and environmentally friendly repair environment. The specialized tools and equipment for new energy vehicles are at the forefront of the international industry.



NST possesses the exclusive specialized tool database in China, covering over a hundred automotive brands and more than a thousand vehicle models. The current collection of specialized tools has more than ten thousand. Moreover, every year, NST undertakes the research and manufacturing tasks for the specialized tools required for the launch of new models by various automotive brands. In terms of both quantity and variety, NST stands at the forefront of the industry, being the top in China!

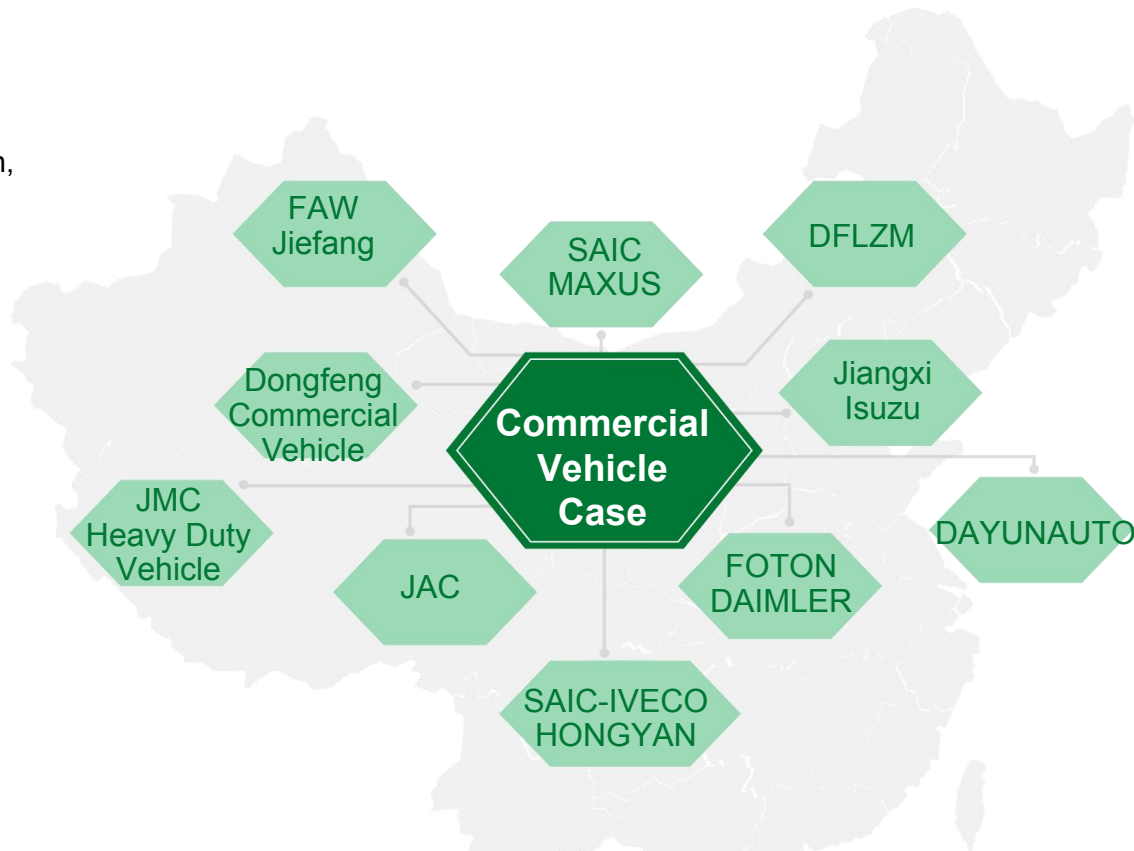


NST has undertaken the construction of specialized tool systems for over 80% of China's independent brands and has established close cooperative relationships with all domestic independent brands.



NST specializes in customize high-strength, high-precision aftermarket repair tools for commercial vehicles, providing more convenient options for commercial vehicle maintenance.

Smart





Popular Products

●Battery, Motors, Electronic Controller

Charging and discharging equipment, airtightness testing equipment, high/low-voltage wiring harness testing, battery pack coolant replacement, mobile energy storage equipment, new energy battery lift, battery pack transportation and storage...

●ADAS Calibration

ACC (Adaptive Cruise Control) Calibration, LDW (Lane Departure Warning Camera) Calibration, Front view Camera Calibration, 360 Camera Calibration, Millimeter Wave Radar Calibration, Blind Spot Monitoring Radar Calibration, Infrared Night Vision Camera Calibration...

●Safety Protection

Personal Safety Protection (Specific to Electric Vehicle Maintenance)
Warning, Emergency Handling (Specific to Electric Vehicle Maintenance)...



•Battery, Motors, Electronic Controller Repair - Battery Lift

The weight of new energy vehicle power batteries exceeds 500 kg. Relying on manual labor with simple tools for disassembly and assembly of such heavy batteries is dangerous. Could cause damage to the car, it could lead to battery collisions causing explosions. Therefore, in such operating conditions, having a flexible and movable battery lift that can assist in the disassembly and assembly of batteries is essential.

Main Functions:

1. Lift the power battery assembly within the maximum load-bearing range.
2. Transport the battery assembly at the appropriate height.

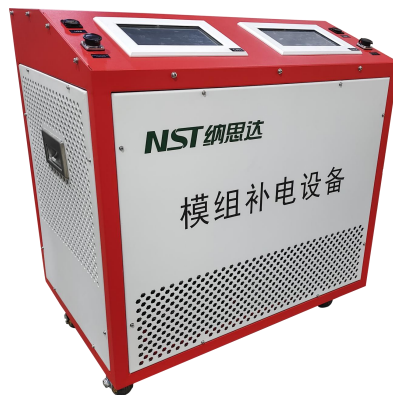


•Battery, Motors, Electronic Controller Repair-Charge Equipment

Used for the maintenance of battery consistency after battery assembly, daily maintenance during battery pack usage, battery pack repair and maintenance, and battery pack status detection. Suitable for managing and maintaining power battery packs composed of lithium iron phosphate, lithium cobalt oxide, lithium manganese oxide, or ternary lithium-ion batteries. The equipment utilizes a charging balance method.



Battery Module Matching Tool



Battery module balancing device

•Battery, Motors, Electronic Controller Repair-Battery pack attenuation detection / Module charging and discharging equipment

Used for battery pack attenuation detection. By performing vehicle charging operations, it real-time monitors and statistically records the charging capacity of the power battery, through data comparison of the power battery, it achieves a quantitative output of the battery attenuation. The battery pack module charging and discharging equipment integrates charging, discharging, and single-cell monitoring functions in one machine, providing versatile usage. This reduces enterprise costs and lowers the labor intensity of maintenance personnel.



Battery pack attenuation detector



Module charging and discharging equipment

• Battery, Motors, Electronic Controller Repair - Airtight, Watertight Testing Equipment

Poor battery airtightness can lead to severe degradation in battery performance, electrolyte leakage, battery swelling, and even explosions. The new type of airtightness tester uses compressed air as the detection medium, offering greater stability and efficiency compared to traditional water bubble testing.

Connect the airtightness tester to the testing component and use the instrument's internal pressure regulating valve to inflate the testing component. After a short inflation process, close the switch valve to isolate the air source and the battery pack. The internal pressure gauge of the instrument will then detect changes in pressure, displaying the air leakage rate of the battery pack, thereby achieving battery pack airtightness testing.



Battery pack air tightness detector



●Battery, Motors, Electronic Controller Repair - Replace the battery pack coolant

The cooling system of a conventional fuel vehicle is a crucial component, as it significantly influences the car's performance.

For new energy vehicles, the power battery serves as the vehicle's power source, and heat is generated during the charging and discharging processes. The performance of the power battery is closely related to its temperature. It is necessary to use the power battery within the specified temperature range. In principle, the power battery unit should be in operational status within the range of -40°C to $+55^{\circ}\text{C}$ (actual battery temperature).

Failure to replace the cooling fluid for an extended period can impact the system's performance, block heat dissipation pipeline, and cause safety risks. So we developed a device for circulating and replacing the cooling fluid. This ensures equal circulation and filling of the cooling fluid, clean the original pipelines, thorough replacement, and improved work efficiency.



• Battery, Motors, Electronic Controller Repair - Insulated Tools Kit 66 pcs



ADAS Calibration - 360 Camera Calibration

The Importance of 360 Panoramic Calibration Tools (Functions and Features)

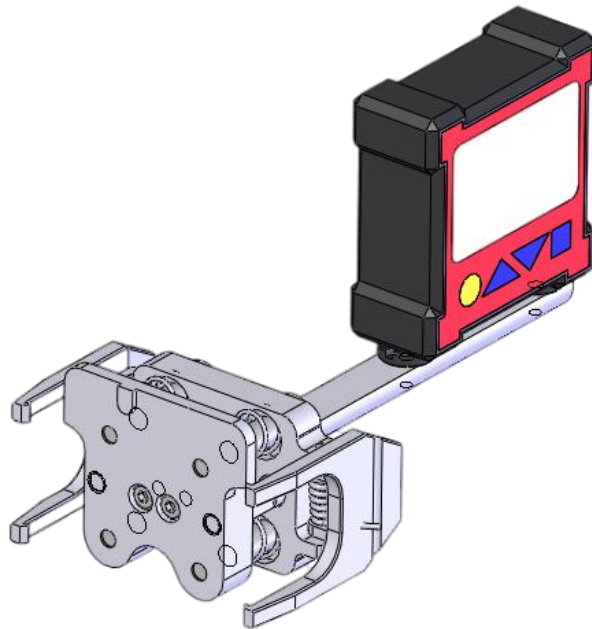
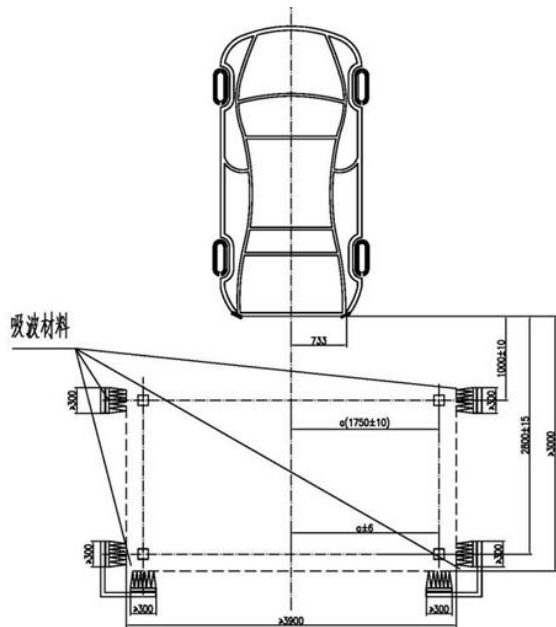
As the rapid development of smart driving technology continues, More and more automatic driving assistance systems are applied in the automotive field. To achieve autonomous driving capabilities, the use of precise and sensitive cameras is essential. The 360-degree panoramic calibration tool plays a crucial role in solving calibration issues for panoramic cameras.

In automotive panoramic parking systems, wide-angle fisheye cameras with horizontal viewing angles ranging from 170 to 190 degrees are commonly utilized to provide a comprehensive bird's-eye view of the surroundings. An image of a flat surface or ground becomes a curved surface when it is imaged by such a camera. The 360-degree panoramic calibration tool addresses this challenge by correcting the surface model parameters and installation parameters of the camera. It achieves this by stitching together multiple images with predefined boundary or fusion lines, ultimately transforming the distorted ground in parking images into a seamless panoramic plane.



360摄像头标定

ADAS Calibration - Millimeter Wave Radar Calibration.



●Safety Protection



Insulation Shoes



Goggles



Insulation Gloves



Acid & alkali
resistant gloves



Insulatd Cap



High Voltage
Warning Labels



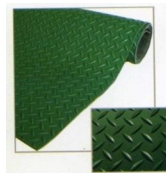
High Voltage
Warning Sign



Fire Extinguisher



Insulated Rescue Hook



Insulated Rrubber Pad



Fire blanket



Safety Guardrail

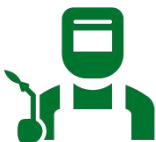
●Course Development



**New energy
course**



**Mechanic
Course**



**Panel Repair
Course**



**Painting
Course**



**Business
Course**



Customization

- NST boasts a highly skilled team of trainers that stands at the forefront of the industry. Each lead trainer has the capability to independently establish project teams for course development and quality assurance. The curriculum spans various industry-specific courses, including new energy, mechanical repair, auto body repair, painting, and business-related courses. Moreover, all courses are customizable to meet the specific needs of clients. Typically, courses are structured into three levels: basic, intermediate, and advanced. The curriculum progresses step by step, allowing trainees to build their knowledge from the ground up and advance from novice to expert.



● Training Center-Dalian



● Training Center-Changchun



● Training Center-Hefei



● Training Center-Foshan



● Training Center-Wuhan



● Training Center-Chengdu

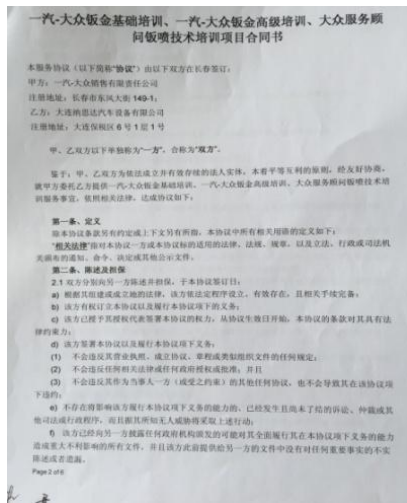


● Training Center-Guiyang

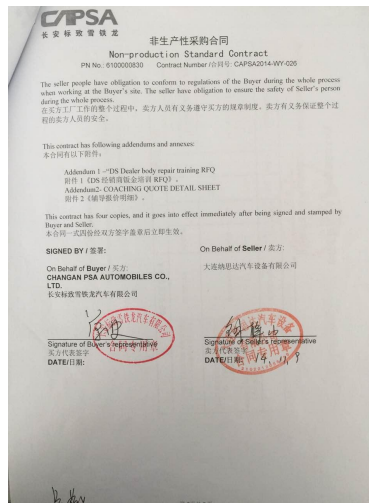


● Training Center-Xian

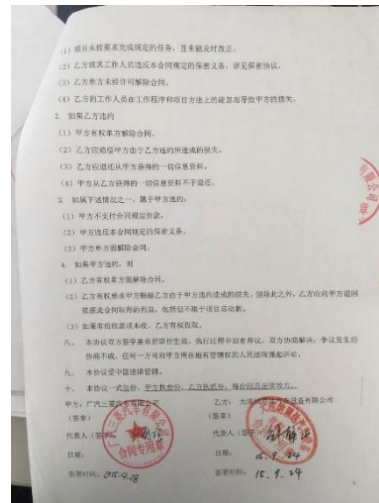
●Cooperation Case



Faw-volkswagen painting
technical consultation



Changan DS
auto body repair training



GAC Mitsubishi
auto body repair training

● Training show



NST 纳思达

万家4S店汽车智能专用工具指定品牌

智能科技, 智启未来

Smart Workshop-Paint robot solutions



Intelligent

- The camera automatically tracks area to be painted
- Not restricted by operating experience, continue to work long time
- No colour differences
- Multi-axis design, flexible and accurate
- Keep painters away from toxic and harmful spray

Scientific and Technological Strength

NST - Intelligent Painting Robot is a cutting-edge collaborative robot system jointly developed by NST and the Chinese Academy of Sciences. It represents a pioneering application of state-of-the-art collaborative robot technology, leading the technological achievements in the field of automotive after-sales service ahead of the international standards in China.

The paint robot has been granted multiple patents, including invention patents, appearance patent, software, utility model, and others. It has also passed the national-level robot testing certification. Recognized as a key scientific and technological R&D project by Dalian city.





Ground rail paint robot system



Truss paint robot system

Vehicle Painting

Two photographing positions:

Head-up position:

Door, Bonnet, Bumper, Trunk Lid, whole vehicle etc.

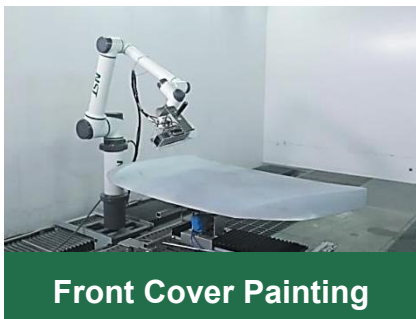
Overlooking position:

Front cover panel



Vehicle Painting

Spare Parts Painting



Front Cover Painting



Bumper Painting



Door Painting



Robot Body



Ground Rail



**Spray
software**



**System
control
unit**



Fixtures



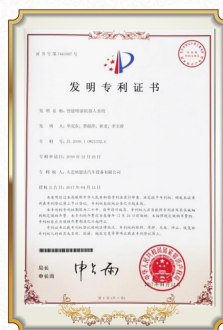


	Manual Painting	Robot Painting
Painting Effect	<ul style="list-style-type: none">●Require high experienced painters●Arm control easy to lead uneven thickness of the paint.	<ul style="list-style-type: none">●Human-Robot Cooperation,not restricted by experience●The Robot applies uniform coverage with no colour differences
Save Time & Cost	<ul style="list-style-type: none">●The training of a skilled painter need a long time●Experienced painters is less and high -hired cost, brain drain is easy●Painters can't work continuously for long time●Unskilled painters may cause waste of resources and low work efficiency	<ul style="list-style-type: none">●3 days training, unskilled painters can operate independently●Robots are fixed assets, the investment cost can be recovered within several years●Robot could continue to work for a long time●Robot brings 50% efficiency improvement, avoid 30% consumable waste
Good for health	<ul style="list-style-type: none">●Long time work in the toxic spray is harmful to the painters' health	<ul style="list-style-type: none">●Keep painters away from toxic and harmful spray

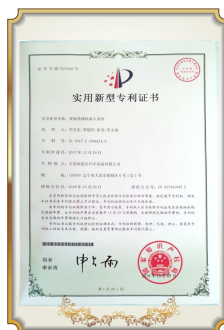
- ★ Visual SLAM
- ★ Workpiece 3D Model Retrieval
- ★ Flexible Point Cloud Registration
- ★ Autonomous Learning, Intelligent Decision-Making, Automatic Generation of Painting Trajectories
- ★ Robot Obstacle Avoidance and Path Tracking
- ★ Multi-Axis Synchronized Control, Trajectory Planning, Speed Control
- ★ Large-scale Painting such as Workpiece, Painting Trajectories, and Process
- ★ Digital Twin for Intelligent Painting Robot Systems



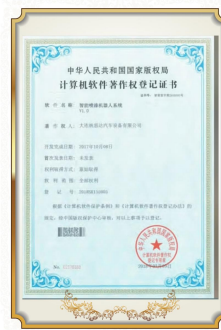
Appearance patent



Invention patent



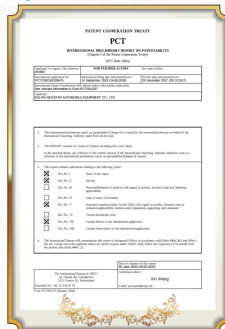
Utility model patent



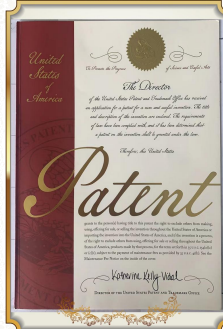
Software copyright 1



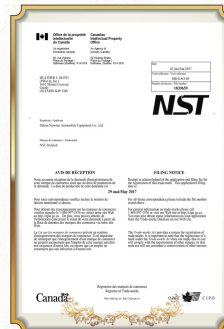
Software copyright 2



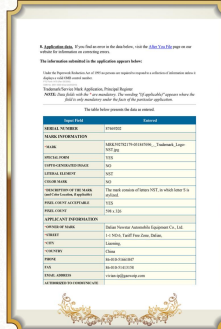
National PCT invention patent



United States patent



Canadian trademark



United States trademark



Eu trademark

1. 100 Zhongsheng Auto Body Paint Centers (Cooperation agreements signed)
2. Auto manufacturers such as Tesla, Xiaopeng, Geely, etc.
3. Nationwide chain repair shops like ENOCH and SureMoov
4. "Autobody" chain stores in countries including Canada, the United States, Southeast Asia, etc.
5. Major automotive dealers in Malaysia, including Unipac, Malaysia's largest auto parts supplier BUs, SHUNYUAN LTD in Singapore.
6. Well-known groups including Zhejiang Yuantong Group, Zhejiang Jiaochen Group, Zhejiang Guangcheng Group, Guangdong Huasheng Group, Henan Zhongxin Zhibao, Jilin Huayang Group, Anhui Yaxia Group.
7. Institutions such as Hangzhou Armed Police Officer School, Chengdu Xinchanglong, Baoding Henghui, Jiangsu Nantong Danqing Cheyi, Heze Benbaoxing, Cangzhou Meijie Automotive Service, and more than 60 schools and auto body paint shops.





Complete vehicle display



Road-Side Service Vehicle

The Road-Side Service vehicle is a "Mobile service station", which can be used for fast maintenance services through the emergency rescue equipment. Can also provide door-to-door maintenance services anytime and anywhere, effectively improve the timeliness of after-sales service. Reduce the cost of after-sales and save the time for the driver. Provide high-efficiency, high-quality after-sales service experience.

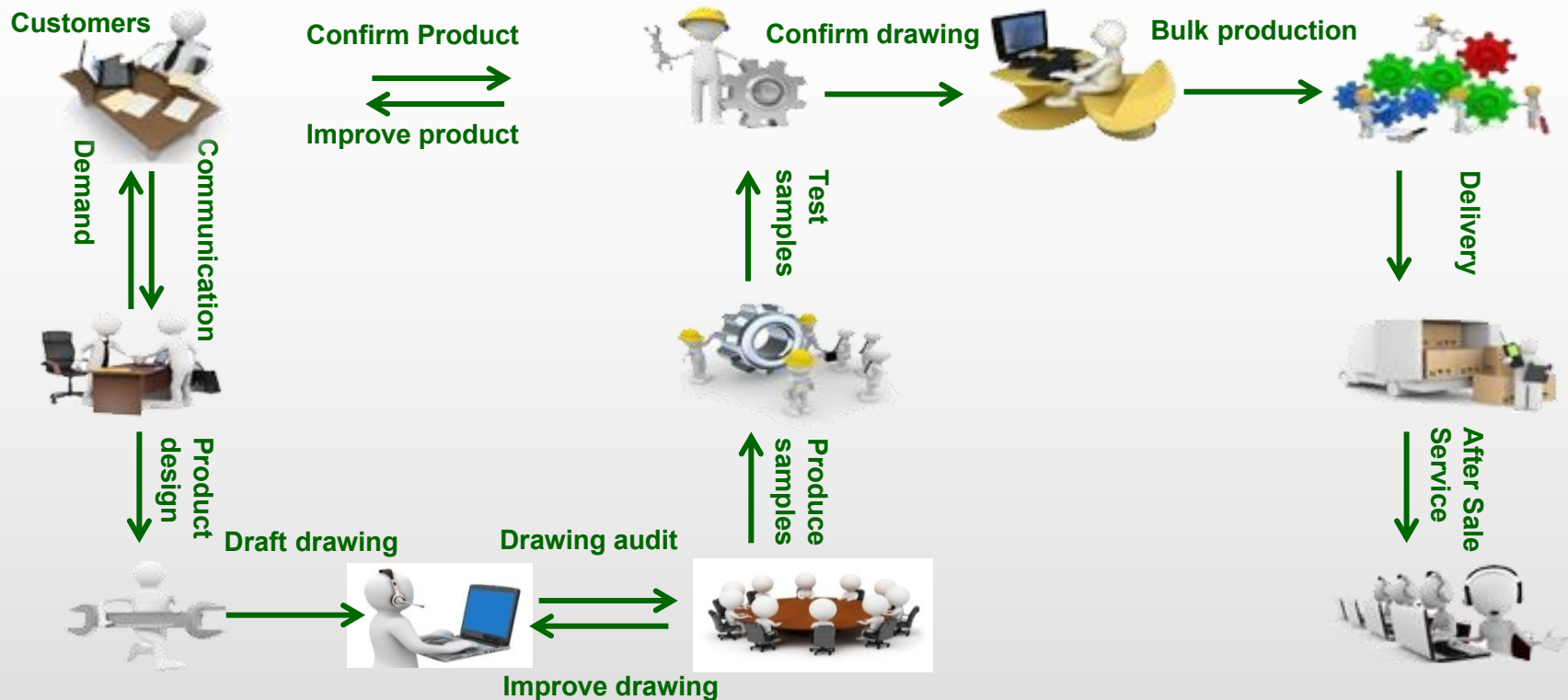
Road-Side Service vehicle equipped with lifting mechanism, which is used for storage, lifting, maintenance and some essential tools for rescue. The lifting equipment is waterproof and easy to use.





R&D capabilities

- Undertake more than 80% of the self-owned brand special tools system construction;
- Undertake more than 90% joint venture brands' special tools localization projects;
- Volkswagen, Mercedes-Benz technical experts support;
- More than 60 middle and senior engineers work together;
- Over 20 years, around 70 automakers, nearly 100 models of special tools design and production experience;
- The only domestic special tool database;
- 28 professional tools advisory group;
- Special tool machining, testing production line imported from Italy;
- National Auto Maintenance Special Tool Standard Drafting enterprise;
- More than 100 National patents;
- National "high-tech enterprise".

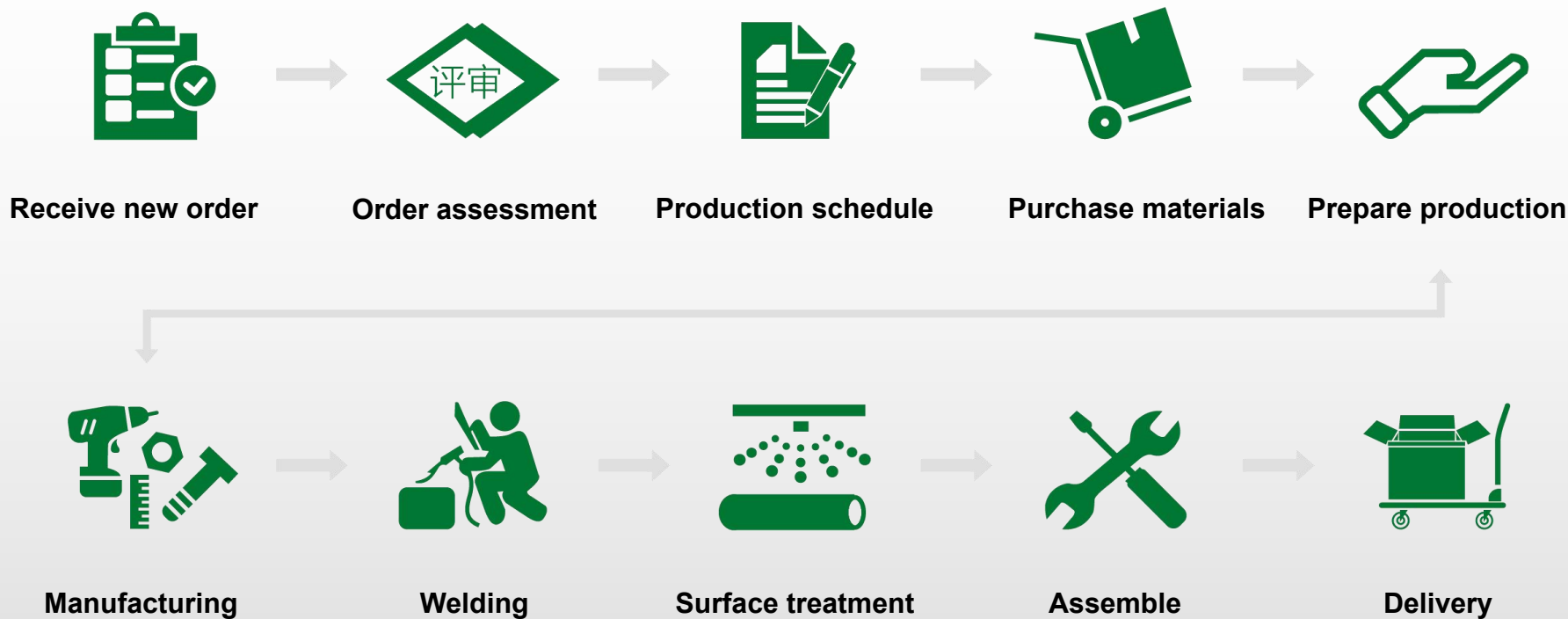


NST possesses leading independent research and development capabilities in China, having obtained over a hundred patents for research and development technologies.



NST has comprehensive processing capabilities, strong technical and equipment strength, with over 180 various types of machining equipment, including nearly 80 CNC machining devices. We possess systematic processing capabilities for long shafts, deep holes, planes, and spatial surfaces. Currently, we have 93 production personnel, and the operational area of the factory exceeds 40,000 square meters, ensuring the fulfillment of order production requirements.





NST possesses a strong warehousing and logistics center equipped with efficient information management systems and advanced logistics equipment. Collaborating with well-known domestic logistics companies, we ensure that goods are delivered punctually to each customer.



NST is equipped with an advanced electronics workshop that supports the assembly, testing, and repair of electronic devices. The electronics workshop adheres to strict operating procedures and quality control standards, ensuring that every piece of equipment leaving the factory is in perfect working condition!



All NST products must undergo individual carton packaging, and complete tool sets must be enclosed in wooden boxes to ensure the tools and equipment remain undamaged during transportation. The packaging boxes must include a certificate of compliance, a checking list, and a tool user manual.



NST 纳思达 大连纳思达汽车设备有限公司
Dalian Newstar Automobile Equipment Co. Ltd
业务号:

吉利汽车专用工具验收单

服务站代码及名称			日期	
联系人		地址		电话
序号	专用工具代号	专用工具名称	数量	到货验收确认(划√)
1	47Z 01 2 16A	曲轴后油封安装工具	1	
2	47Z 01 2 16B	曲轴后油封安装工具	1	
3	47Z 01 2 16C	曲轴后油封安装工具	1	
4	47Z 01 2 17A	曲轴前油封安装工具	1	
5	47Z 01 2 17B	曲轴前油封安装工具	1	

请务必填写服务站代码、名称、地址、联系人、电话等相关信息。请维修站对到货种类、数量、及货物完好情况等进行验收后在到货验收确认(划√), 并收维修站负责人此签字、盖章后将此验收单拍照并扫描附件发到E-mail: wangping@nsttool.com 并继续电确认, 非常感谢您的合作!

扫一扫上传验收单

收	<input type="checkbox"/> 满意		
查	<input type="checkbox"/> 不满意(请填写原因)		
修	维修站负责人签字	日期	年 月 日
写	字		

注意:

- 经销商收到货物后, 请立即对货物进行验收, 认真填写相应内容, 服务站签字、并盖公章。
- 到货后必须在8个工作日内传真反馈此验收单, 以免延误对经销商收货情况的考核及统计。
- 自到货日起8个工作日内未反馈此验收单并回传此验收单, 则视验收通过。
- 产品质量问题以验收单上的日期为准。
- 如验收时有任何疑问或问题请致电: 发货方联系人

NST 纳思达

NST has a quality inspection team of 5 members, equipped with a basic set of measuring and testing equipment. Coupled with integrated control and management of the supply chain and collaborators, NST ensures effective control over the product formation process. The company is currently revising the quality control standards for non-standard products. While meeting customer needs, the goal is to gradually elevate each individual product to the highest industry standards.



大连纳思达汽车设备有限公司

统一社会信用代码: 91210242550616627R
注册/办公/生产地址: 中国·辽宁省·大连保税区十三里工业新区乘风路8号

质量管理体系符合标准

GB/T 19001-2016/ISO 9001:2015

认证范围如下:

汽车维修的设备、工具的设计、制造、销售、服务和进出口;
汽车生产线用工装夹具的设计、制造。

Dalian Newstar Automobile Equipment Co., Ltd.

social credit code: 91210242550616627R
Registration/Office/Production Address: No.8 Chengfeng Road, Shisanli New Industry Area, Taishan Free-Zone, Dalian, Liaoning, P.R. China

is in conformity with

GB/T 19001-2016/ISO 9001:2015

This certificate is valid for the following scope:

Design, manufacture, sales, service and international trade
service of automobile repair equipments and tools; Design,
manufacture of fixture for automotive product line.



质量管理体系认证证书

注册号: 02120Q10575R3M

兹证明

大连纳思达汽车设备有限公司

统一社会信用代码: 91210242550616627R
注册/办公/生产地址: 中国·辽宁省·大连保税区十三里工业新区乘风路8号

质量管理体系符合标准

GB/T 19001-2016/ISO 9001:2015

认证范围如下:

汽车维修的设备、工具的设计、制造、销售、服务和进出口;
汽车生产线用工装夹具的设计、制造。

本证书有效期至2020年6月25日至2022年6月24日
认证范围涉及法律法规要求的行政许可、资质许可、强制性认证的,证书与资质共同使用有效。
在正常接受年度审核的情况下,与年度监督保持通知一并使用有效。
本证书信息可在国家认证认可监督管理委员会官方网站(www.cnca.gov.cn)上查询。



总经理: 王清

颁证日期: 2020年6月25日



中国认可
国际互认
管理体系
MANAGEMENT SYSTEM
CNAS C021-M



QUALITY MANAGEMENT SYSTEM CERTIFICATE

Registration No. 02120Q10575R3M

This is to certify that the quality management system of

Dalian Newstar Automobile Equipment Co., Ltd.

social credit code: 91210242550616627R
Registration/Office/Production Address: No.8 Chengfeng Road, Shisanli New Industry Area, Taishan Free-Zone, Dalian, Liaoning, P.R. China

is in conformity with

GB/T 19001-2016/ISO 9001:2015

This certificate is valid for the following scope:

Design, manufacture, sales, service and international trade
service of automobile repair equipments and tools; Design,
manufacture of fixture for automotive product line.

This certificate is valid from June 25, 2020 to June 24, 2022
The scope which needs administrative permission shall be in accordance with valid licenses.
In the case that the organization regularly receives surveillance assessments, the certificate shall be
valid when used together with the Notice for Maintenance of Use of Certificates and Logos.
Information about the certificate can be queried on the official website of CNCA (www.cnca.gov.cn).



General Manager: 王清

Date of Issue: June 25, 2020



中国认可
国际互认
管理体系
MANAGEMENT SYSTEM
CNAS C021-M

6 After sale Services



Installation



Call-back



Calibration



Training



Repair



Spare parts

Training service receipt

大连德思达汽车设备有限公司
Dalian Heststar Automobile Equipment Co., Ltd.

NST 思达

工具、设备验收单

经销商名称:		广州平峰汽车设备有限公司	
经销商地址:		718 040	
联系人:	杨木东	电话:	18700462605
1. 工具名称:	铝制扶手杆	原工具编号:	NA66672
2. 设备型号:		1. 工具验收日期:	2012/9
序号	验收内容	验收人	备注
1	1. 工具、设备须完整无损, 无重大缺陷	<input checked="" type="checkbox"/>	是
2	2. 工具、设备符合技术规范, 满足使用目的, 符合安全标准	<input checked="" type="checkbox"/>	是
3	3. 验收合格工具须在本单位设备管理室登记备案	<input checked="" type="checkbox"/>	是
验收合格工具须在本单位			
序号	名称	验收日期	备注
1	扶手杆	2012/9	18700462605
2			
3			
4			
5			
备注说明:			
1. 工具、设备须完整无损, 无重大缺陷 2. 工具、设备符合技术规范, 满足使用目的, 符合安全标准 3. 验收合格工具须在本单位设备管理室登记备案			

Call-back service receipt

大连福思达汽车设备有限公司
Dalian Foshida Automotive Equipment Co., Ltd.

NST 纳思达

售后服务申请表

经销商代码:	115802	经销商名称:	广顺隆
经销商:	王福生	电话:	1571066551
<p>尊敬的经销商: 感谢您于 2012 年 12 月 20 日订购的福特汽车产品, 为了可以迅速解决您的问题, 请您填写此表, 通过 E-mail 或电话方式上传, 以便我们第一时间为您服务, 感谢您的配合。</p>			
<p align="center">一、车辆识别信息</p>			
序号	内容	设备识别描述	
1	VAS RJ26		
2	VAS RJ17		
3			
4			
5			
<p>以上部分由服务人员填写, 下面部分由经销商填写。</p>			
<p align="center">满意度调查</p>			
<p>1. 您对我们的产品品质是否满意:</p>			
非常满意 (10)	很满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
<p>2. 您对我们的售后服务人员是否满意:</p>			
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
<p>3. 您对我们的售后服务流程是否满意:</p>			
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)
非常满意 (10)	非常满意	一般	不满意 (不满意理由)

辽宁大连福思达汽车设备有限公司 电话: 40088-11111 传真: 0411-7788-0000 邮编: 112113 邮箱: foshida@foxmail.com 地址: 大连市中山路 100 号


Satisfaction questionnaire

大连新纳汽车设备有限公司

Dalian Newstar Automobile Equipment Co., Ltd.

NST 纳星

售后服务满意度调查表

经销商名称:	T580392	经销商名称:	德意志汽车设备有限公司
经销商地址:	大连	经销商:	大连市中山路111号T580392
尊敬的顾客: 感谢您一直以来对我们提供的支持和信任, 为了可以为您提供更加专业和完善的售后服务, 请您填写此调查表, 以便我们了解您的宝贵意见和建议(请您填写真实)! 谢谢!			
1. 您对我们的产品是否感到满意?			
<input checked="" type="checkbox"/> 非常满意		<input type="checkbox"/> 一般	
<input type="checkbox"/> 不满意		<input type="checkbox"/> 不清楚/不知道/没听过	
2. 您对我们的售后服务是否感到满意?			
<input checked="" type="checkbox"/> 非常满意		<input type="checkbox"/> 一般	
<input type="checkbox"/> 不满意		<input type="checkbox"/> 不清楚/不知道/没听过	
3. 您对我们的服务人员的服务态度是否感到满意?			
<input checked="" type="checkbox"/> 非常满意		<input type="checkbox"/> 一般	
<input type="checkbox"/> 不满意		<input type="checkbox"/> 不清楚/不知道/没听过	
4. 您对我们的服务响应时间是否感到满意?			
<input checked="" type="checkbox"/> 非常满意		<input type="checkbox"/> 一般	
<input type="checkbox"/> 不满意		<input type="checkbox"/> 不清楚/不知道/没听过	
5. 您对此次服务总体满意度:			
<input checked="" type="checkbox"/> 非常满意		<input type="checkbox"/> 一般	
<input type="checkbox"/> 不满意		<input type="checkbox"/> 不清楚/不知道/没听过	
注: 请认真、如实填写, 我们将为您提供			
您的个人信息信息, 对您填写的信息我们将严格保密, 感谢您的配合, 请您填写完整!			
姓名:	张		
日期:	2015.12.1		

如果您对我们的产品和服务有任何意见和建议, 请通过以下方式与我们联系, 我们将竭诚为您服务!

服务热线: 0411-87646900-666 15041616940

服务热线: 400-775-1088

邮箱: zhuyue@nstar.cn

网站: www.nstar.cn

经销商: 13004287683

经销商地址: 大连市

1/1

大连新纳汽车设备有限公司 地址: 大连市中山路111号T580392 邮编: 116001 电话: 0411-87646900-666 15041616940

NST 纳思达

Auto intelligent special tools brand designated by millions of dealers.



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Dalian Newstar Automobile Equipment Co., Ltd.