

JUNE 2024

DELCOREMY.COM

31MT[™]: CLEAN, EFFICIENT AND RELIABLE



This robust starter, like all genuine Delco Remy models, is the same OE quality that customers have come to trust and count on. And there are many reasons to trust the 31MT:

- **Positive shift engagement system** that provides a predictable start every time
- **Corrosion-resistant features** stainless brush springs, brush and plated brush holder—that help eliminate failures due to corrosion
- Zero click-no-crank performance, which ensures reliability and a longer service life
- **Compact design** that is powered to satisfy larger engines
- Silicon lamination armature for better starter performance
- Enhanced commutator and O-ring bearing for greater starter durability

The Delco Remy 31MT continues to prove why it's the boss for medium-duty applications.

With 10% more peak power than the competition, the 31MT is both durable and reliable for applications that have lots of starts and stops or work in a variety of stressful driving conditions.



The 31MT Product Brochure and Application Cross Reference can be <u>downloaded</u> <u>on our</u> website.

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The 31MT outperforms the competition with faster cranking performance across a wide range of temperature conditions.

26% FASTER at 20°C (68°F) 23% FASTER at -18°C (0°F) 10% FASTER at -29°C (-20°F)

IDEAL 31MT Applications

Developed from our popular 29MT[™] design, the 31MT provides a wide range of coverage for Class 6 & 7 commercial vehicles, including:

- Delivery vehicles
- Waste disposal vehicles
- Emergency vehicles
- Recreational vehicles
- School and shuttle buses
- Tow and haulers
- Generation sets and compressor units

31MT Torque vs Speed Comparison

COMPETITIVE COMPARISON



TECH TIP: TROUBLESHOOTING VIDEOS

A large part of being a technician is learning to problem-solve and troubleshoot issues that arise. The Delco Remy Tech Tip video series is a great resource for technical assistance.

Two of our most popular troubleshooting videos include:.

ALTERNATOR CHARGING SYSTEM TROUBLESHOOTING

Experiencing problems with your alternator charging system?

Squealing noises under the hood. Headlight bulbs that blow out repeatedly or dim. Dash voltmeter gauges out of range—either too high or too low. These are common indicators that something may be wrong with the charging system.

This video will walk you through five steps to pinpoint potential issues:



- STEP 1: Perform a visual inspection
- **STEP 2:** Inspect the batteries
- **STEP 3:** Measure the voltage at the battery
- STEP 4: Test the alternator output
- **STEP 5:** Troubleshoot per the service manual

VISIT OUR ONLINE TECH TIP LIBRARY OR OUR YOUTUBE PAGE TO WATCH THESE VIDEOS.

They are great resources and training tools for your teams.

DIAGNOSING STARTER CRANK PROBLEMS

While cranking problems can be frustrating, identifying and correcting the root cause does not have to be.

In this video, review the steps you need to follow to identify and then fix your cranking problem, depending on which category it falls into:



Slow Crank: The starter will crank; however, the engine RPM is slow to start the vehicle.

Click No-Crank: The solenoid clicks but the starter doesn't crank.

No-Click No-Crank: The solenoid doesn't click, and the starter doesn't crank.

TROUBLESHOOTING SUPPORT THAT GOES WHERE YOU GO

When you have a component with service issues, you need to resolve it quickly to get vehicles back on the road as soon as possible. We've got the perfect solution—one that's available to technicians 24/7. The <u>Delco Remy Starter and Alternator</u> <u>Troubleshooting App</u> is a web-based tool that guides you through the troubleshooting process for starters and alternators on commercial and off-highway vehicles. The app can be used on smartphones, tablets and computers.

How to Get Started

- 1. Visit https://troubleshooting. delcoremy.com and create an account
- Input the vehicle information before starting the diagnostic process
- 3. Go through the diagnostic process by following the onscreen prompts
- Once you complete the steps, you'll receive an email with the results

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When to Use the Delco Remy Troubleshooting App

- Click-no-crank conditions
- Slow cranking
- No-click-no-crank issues
- Charging system problems
- Repeat failures
- Overcharging concerns
- Remote sense issues
- Continuously drained battery

TRUSTED

We lead with integrity—in our manufacturing practices, aftermarket distribution channels and customer relationships—so you have complete confidence that our products deliver the strength, durability and longevity you're counting on.

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ONLINE TRAINING: AVAILABLE WHEN YOU NEED IT

Need training for your technicians? We offer a FREE online course that covers all aspects of the starting and charging systems on heavy duty vehicles.

Learning focus: The technician training covers everything a technician needs to know about starting and charging systems, including:

- Applications
- Systems
- Electrical diagnostics
- Troubleshooting process

At the end of the course, technicians are equipped with the knowledge required to perform safe, consistent and efficient troubleshooting.

Time commitment: Two hours or less

Availability: 24/7

Course completion: Participants receive a certificate of completion

Sign up: To learn more about Delco Remy's online technician training, complete our <u>online form</u>.

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MANY NATIONAL FLEET COMPANIES USE THE DELCO REMY ONLINE TECHNICIAN TRAINING AS AN ONBOARDING REQUIREMENT.

Onsite Training

We also provide instructor-led, hands-on technician training at your facility for fleet technicians as well as parts and service personnel. Our training helps reduce downtime and warranty claims—ultimately, keeping your trucks moving. Contact us to learn more.

800.372.0222

DelcoRemyTechSupport@phinia.com Monday – Friday | 8 a.m. – 5 p.m. EST

REFRIGERATION | APU STARTERS & ALTERNATORS: Same Quality Product, Just Different Packaging

Aftermarket distributors and OES dealers will notice a change in our packaging for the Refrigeration and APU Starter and Alternator Program. As part of the transition away from BorgWarner, we've simplified our packaging. Products will be shipped in plain brown boxes with a Delco Remy label.



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