

# CoremanNet service packages for wholesaler



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Get the best service solution  
for your needs

 **CoremanNet**

# CoremanNet services

CoremanNet offers core management solutions with innovative digital and physical services for the automotive aftermarket.

Through a globally established logistics network consisting of 18 selection stations and three warehouses combined with an innovative IT solution, CoremanNet handles four million used automotive parts from 38 countries every year. These parts are thus saved from scrapping and given a second life cycle. In this way CoremanNet enables a systematic and effective circular economy for used automotive parts.

Before being transported to the remanufacturing site, used parts are inspected locally to avoid additional CO<sub>2</sub> pollution. A smart identification of core characteristics is done by using specific algorithms, digital imaging technology, technical data and samples.

Afterwards, technical and commercial core return criteria are evaluated and returned

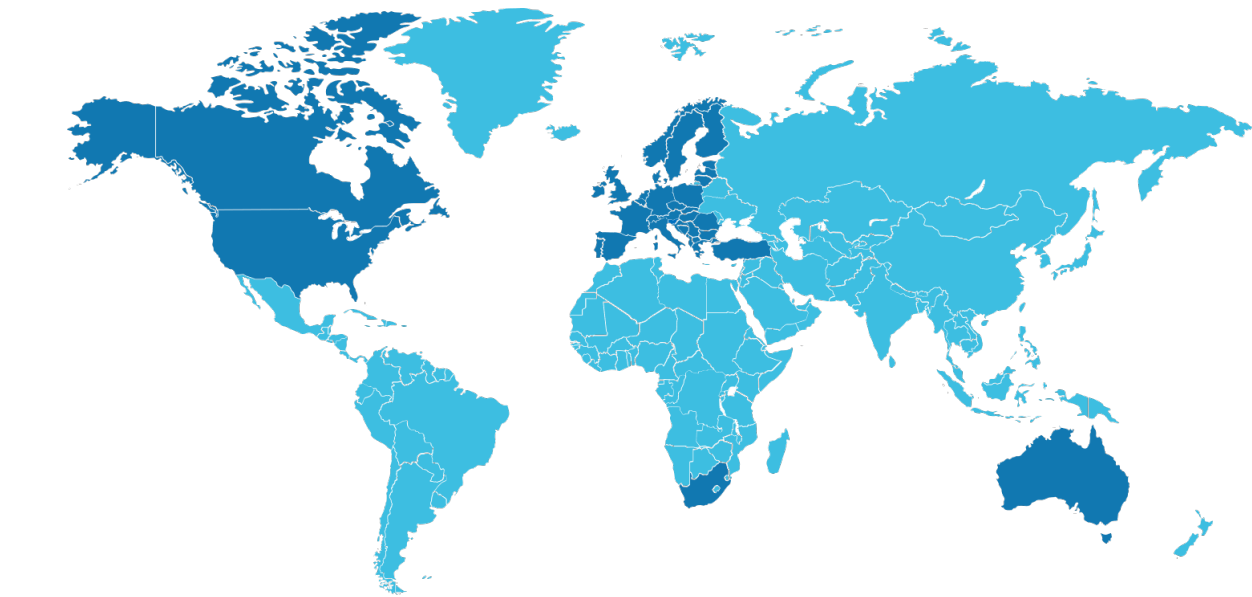
cores are aligned with customer specific contract data through a systematic and data-based guided process.

With an average return rate of 90 percent used parts are made available for the respective remanufacturing plants as needed and fed into various circular economy forms.

As a service provider in the circular economy, CoremanNet empowers actors to achieve higher efficiency and profitability in their core management processes. Through its unique cloud-based business intelligence solutions, CoremanNet offers clear impact on its customers' financial performance.

CoremanNet offers three service modules and four service packages. All service packages include the previous package benefits and services and are presented in this brochure.

CoremanNet worldwide core collection



CoremanNet collection in the market

# CoremanNet modules

Your CoremanNet modules Inspect and Support are included in your service packages. The Transport module can be added to your package if needed.

## Inspect



Optimized financial performance

## Support



Support level included according to your chosen CoremanNet package

## Transport



Time- and cost efficient global logistics network from one partner

# CoremanNet packages

Pick your CoremanNet package according to your needs.

## Logistics base



For logistical handling

## Comfort



For optimized financial performance towards suppliers

## Advanced



For advanced transparency and financial performance towards all business partners

## Premium



For early signals for core management chances and risks



# Your CoremanNet service package

All four service packages are built on top of each other and include all benefits and services of the previous package.

## LOGISTICS BASE



For logistical handling

## YOUR BENEFITS

- Relief from efforts to identify, check, sort and transport cores
- Free storage areas
- Transparency of all physical core evaluations

## COMFORT



For optimized financial performance towards suppliers

## YOUR BENEFITS

- Reduce surcharge losses
- Increase core acceptance rate
- Transparency of core return performance towards suppliers
- Check payments from core returns for correctness
- Informed decision making and reasoning towards suppliers





# Your CoremanNet service package

All four service packages are built on top of each other and include all benefits and services of the previous package.

## ADVANCED



For advanced transparency and financial performance towards all business partners

### YOUR BENEFITS

Transparency of core return performance towards workshops and internal outlets

Evaluate core return quality from workshops and internal outlets

Check payment obligations towards workshops

Option: make acceptance decision at your point of sale

## PREMIUM



For early signals for core management chances and risks

### YOUR BENEFITS

Customized evaluation and labeling of cores and reporting

Remote supervision of your core return performance to alert risks

Recommendations to improve core management



# Your included services

## LOGISTICS BASE

## COMFORT

## ADVANCED

## PREMIUM



For logistical handling



For optimized financial performance towards suppliers



For advanced transparency and financial performance towards all business partners



For early signals for core management chances and risks

Included

Identification and evalutaion of technical core return criteria



Supplier specific sorting of cores



Core evaluation reports for all core deliveries



Goods-out reports per supplier



Tracking of lead times



Optimized core allocations



Live supplier balances on company level



Analysis of rejection reasons of core evaluation



Live supplier balances on product and part level



Customized core allocations



Analysis of wholesaler outlets



Overview of payment obligations towards workshops



Option to operate „Selection terminal“ at your point of sale



Customized core evaluation and core labelling



Customized documentation of specific information and conditions in reports



Service Desk



Service Hotline



Individual account manager



### Add-on module

Inbound transports



Outbound transports



Consolidated delivery



Customs brokerage



CO<sub>2</sub> emission calculation



Inspect

Support

Transport



# Detailed service description

Within this overview, you find all details and terms of our services.

## Inspect

### Identification and evalutaion of technical core return criteria:

- (1) Identification of core characteristics based on specific algorithms, digital imaging technology, technical data and samples
- (2) Evaluation of product-specific market based technical core return criteria (eg. damaged, dismantled, incomplete, corroded)

### Supplier specific sorting of cores:

- (1) Cores are sorted into up to 22 different sorting boxes, including one sorting box for declined cores
- (2) Pick-ups of declined cores are in charge of customer.
- (3) Packing of cores in loading units using weight-optimized and reusable cardboards on pallets. If requested, materials and loading units can be provided
- (4) Preparing of shipping documents
- (5) Ordering core pick-ups in your suppliers' core management portals / using their specific notification methods
- (6) Sending of shipment advise to predefined carrier of your supplier once minimal pick-up quantity is reached

**Core evaluation reports for all core deliveries:** Overview of evaluation results of all core returns, including description of core via part number, acceptance status, reason for decline etc.

**Goods-outs reports per supplier:** Overview of which core volumes were prepared for goods-out for which supplier

**Tracking of lead times:** Overview of leadtimes from pick-up requests till core evaluation report

**Optimized core allocations:** Matching returned cores to oldest return option of supplier to reduce expirations of return rights

**Live supplier balances on company level:** Analysis of open, excercised and expired return rights towards suppliers on company level

**Analysis of rejection reasons of core evaluation:** Besides technical rejection reaons, such as damaged core, also commercial reasons are analyzed, such as available surcharges or core return windows

**Live supplier balances on product and part level:** Analysis of open, excercised and expired return rights towards suppliers on product and part level

**Customized core allocations:** Matching returned cores based on customized defaults (e.g. oldest option, highest option value, preferred supplier)

**Analysis of wholesaler outlets:** Review and evaluate quality of core deliveries from internal wholesaler outlets

**Overview of payment obligations towards workshops:** Review and check core return rights of workshops

**Option to operate „Selection terminal“ at your point of sale:** Make core accpetance decision at your point of sale

### Customized core evaluation and core labelling:

- (1) Evaluating beyond product-specific market-based technical core return criteria
- (2) Core labelling with customer specific data

**Customized documentation of specific information and conditions in reports:** Extended inspection reporting with customer specific data

## Transport

**Inbound transport:** Collecting cores from wholesaler outlets and warehouses, including tracking of leadtimes

**Outbound transport:** Shipping cores to suppliers, including tracking of leadtimes

**Consolidated delilvery:** Defining quantities and/or delivery dates for a consolidated delivery

**Customs brokerage:** Handling of the entire customs clearance process for transports in Non-EU countries

**CO<sub>2</sub> emission calculation:** Calculation of CO<sub>2</sub> footprint of your reverse logistics

## Support

**Service Desk:** Online service desk for all questions to your core management services with CoremanNet

**Service Hotline:** Service hotline available from Mo. till Fr. from 8:00 am till 5:00 pm CET for all questions to your core management services with CoremanNet

**Individual account manager:** Supervises your core return performance and recommends action to improve your core management

**Circular Economy Solutions GmbH**

Wilhelm-Lambrecht-Str. 6  
37079 Göttingen  
Germany  
0049 551 500 80 67 0

Greschbachstr. 3  
76229 Karlsruhe  
Germany  
0049 721 6630 48 01

[info@c-eco.com](mailto:info@c-eco.com)



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