

CoremanNet service packages for remanufacturer



Get the best service solution
for your needs

 **Coreman**Net

CoremanNet services

CoremanNet offers core management solutions with innovative digital and physical services for the automotive aftermarket.

Through a globally established logistics network consisting of 18 selection stations and three warehouses combined with an innovative IT solution, CoremanNet handles four million used automotive parts from 38 countries every year. These parts are thus saved from scrapping and given a second life cycle. In this way CoremanNet enables a systematic and effective circular economy for used automotive parts.

Before being transported to the remanufacturing site, used parts are inspected locally to avoid additional CO₂ pollution. A smart identification of core characteristics is done by using specific algorithms, digital imaging technology, technical data and samples.

Afterwards, technical and commercial core return criteria are evaluated and returned

cores are aligned with customer specific contract data through a systematic and data-based guided process.

With an average return rate of 90 percent used parts are made available for the respective remanufacturing plants as needed and fed into various circular economy forms.

As a service provider in the circular economy, CoremanNet empowers actors to achieve higher efficiency and profitability in their core management processes. Through its unique cloud-based business intelligence solutions, CoremanNet offers clear impact on its customers' financial performance.

CoremanNet offers four service modules and four service packages. All service packages include the previous package benefits and services and are presented in this brochure.

CoremanNet modules

Freely pick your CoremanNet modules: Transport, Inspect and/or Provide.

Transport



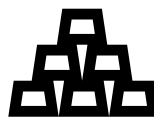
Time- and cost efficient global logistics network from one partner

Inspect



Optimized financial performance

Provide



Ready-to-reuse sorting

Support



Support level included according to your chosen CoremanNet package

CoremanNet packages

Pick your CoremanNet package according to your needs.

Logistics base



For logistical handling

Comfort



For business intelligence

Advanced



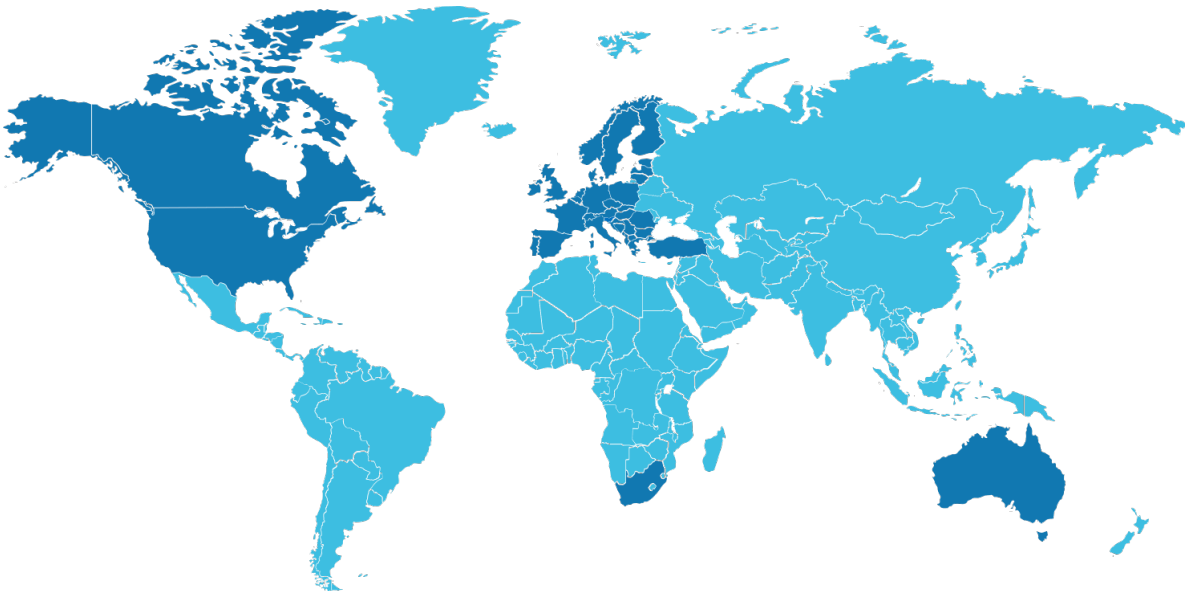
For better customer satisfaction

Premium

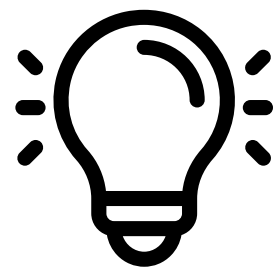


For highest support and customer experience

CoremanNet worldwide core collection



LOGISTICS BASE



For logistical handling

Improve efficiency of your transports and core warehousing solutions and cover all markets with only one service partner



YOUR BENEFITS

Transport



Time- and cost efficient global logistic network from one partner

Inspect



Available upon Comfort

Provide



Relief from operating a core warehouse

Support



Direct communication to support team via service desk

Fast reaction time to your support requests for one user in your organization

COMFORT



For business intelligence

Discover insights across your core management processes to deliver better results and provide transparency to your customers



YOUR BENEFITS

Transport



Time- and cost efficient global logistic network from one partner

+ Standardized reporting for all markets

Inspect



Optimized financial performance

High quality core returns

Transparency of core evaluation for your customers

Provide



Relief from operating a core warehouse

+ Ready-to-reuse sorting for remanufacturing

Support



Direct communication to support team via service desk

+ Fast reaction time to your support requests for up to three users in your organization

ADVANCED



For better customer satisfaction

Reduce your logistical inhouse efforts, improve your accounting processes and increase your customer satisfaction



YOUR BENEFITS

Transport



Time- and cost efficient global logistic network from one partner

Standardized reporting for all markets

+ Committed delivery dates and or quantities

+ Customs brokerage

Inspect



Optimized financial performance

High quality core returns

+ Improved transparency for your customers

+ More efficient accounting processes

Provide



Relief from operating a core warehouse

Ready-to-reuse sorting for remanufacturing

Support



+ Extended direct communication options with support team via service desk **and hotline**

+ Immediate reaction time to your support requests for up to **five users** in your organization

PREMIUM



For highest support and customer experience

Gain highest transparency to streamline your core management processes and provide prime customer experience



YOUR BENEFITS

Transport



Time- and cost efficient global logistic network from one partner

Standardized reporting for all markets

Committed delivery dates and or quantities

Customs brokerage

+ CO₂ footprint of transports

Inspect



Optimized financial performance

High quality core returns

Improved transparency for your customers

More efficient accounting processes

+ More efficient production planning

+ Highest traceability of core return performance for you and your customers

Provide



Relief from operating a core warehouse

Ready-to-reuse sorting for remanufacturing

+ Production of low batch sizes through individual pick and pack










































































Support



Extended direct communication options with support team via service desk and hotline

+ Immediate reaction time to your support requests and highest support level by individually defining a group of users in your organization

Your included services

		LOGISTICS BASE	COMFORT	ADVANCED	PREMIUM
					
 Transport	Included 				
	Inbound transports				
	Outbound transports				
	Customs brokerage				
	Consolidated delivery				
 Inspect	CO ₂ emission calculation				
	Standardized inspection				
	Inspection reporting for you				
	Inspection reporting for your customers		 via email	 via email	 live reports
	Sorting				
	Empties management				
	Tracking of lead times				
	Additional sorting boxes			 max 4 added boxes	 max 6 added boxes
	Inspection analyses for your customers			 via email	 live analysis
	Notifications for payments				
	Accruals reporting				
	Notifications for expiring surcharges				
	Reman specific evaluation and reporting of cores				
 Provide	Warehousing				
	Warehousing report				
	Shipment processing of full loading units				
	Ready-to-use sorting				
	Shipment processing of individual pick and pack				
	Tracking of pick and pack quality				
 Support	Service Desk				
	Service Hotline				
	Number of users	1	3	5	individual

Detailed service description

Within this overview, you find all details and terms of our services.



Transport

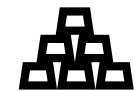
Inbound transport: Collecting of cores, including tracking of leadtimes

Outbound transport: Shipping of cores, including tracking of leadtimes

Customs brokerage: Handling of the entire customs clearance process for transports in Non-EU countries

Consolidated delivery: Defining quantities and/or delivery dates for a consolidated delivery

CO₂ emission calculation: Calculation of CO₂ footprint of your reverse logistics



Provide

Warehousing:

- (1) Receiving and booking of goods
- (2) Storing of cores

Ready-to-use-sorting:

- (1) Receiving and booking of goods
- (2) Taking individual parts out of mixed packing units of many different part numbers
- (3) Bundling and separating individual parts in manufacturing-relevant sorting boxes for warehousing

Shipment processing of complete loading units on demand:

- (1) Defining time and/or quantities of complete loading units
- (2) Handling of goods including preparation for goods outbound
- (3) Preparing shipping and cargo documents for the transport of goods
- (4) Sending of shipment advise to predefined address

Warehouse report: Overview of actual utilization of your warehousing space

Shipment processing of individual order picking and packing:

- (1) Individual order picking from different loading units
- (2) Bundling and packing of individual order picking to a new shipment unit

Tracking of pick and pack quality: Evaluation of pick and pack quality



Support

Service Desk: Online service desk for all questions to your core management services with CoremanNet

Service Hotline: Service hotline available from Mo. till Fr. from 8:00 am till 5:00 pm CET for all questions to your core management services with CoremanNet



Inspect

Standardized inspection:

- (1) Core identification and evaluation of technical core return criteria
- (2) Matching returned cores according to your core balancing basis
(eg. reman sales numbers, surcharge groups, core return time windows)

Inspection reporting for you: Evaluation results per delivery; Core return rates reports per region and customer

Inspection reporting for your customers: Evaluation results per delivery, including rationale for declined cores

Sorting:

- (1) Max. 6 sorting boxes are included, including one sorting box for declined cores
- (2) Pick-ups of declined cores are in charge of customer
- (3) Sending of shipment advise to predefined carrier once defined buffer area for shipment is covered
- (4) If requested, materials and loading units can be provided

Empties management: Managing flows and stocks and exchange of transport containers (Gibo and EPAL) in Germany only and bookkeeping of empties

Tracking of lead times: Leadtime from goods-in until inspection report for your customers

Additional sorting boxes: More detailed sorting with additional reman specific sorting boxes

Inspection analyses for your customers:

- (1) Surcharge balance report: overview of all surcharges, including exceeding core returns
- (2) Expiry report: predictive overview of expiring surcharges within next months
- (3) Bank payout report: payouts due to customers' new reman purchases reducing exceeding core returns

Notifications for payments: System-based trigger for credit note payments to your customers within your ERP system

Accruals reporting: Reporting of liabilities out of your core return obligations towards customers

Notifications for expiring surcharges: Reminder for your customers to return cores due to expiring core return rights

Reman specific evaluation and reporting of cores:

- (1) Evaluation that goes beyond product-specific market-based criteria
(e.g. complete, damaged, dismantled, corroded)
- (2) Evaluation that requires specific testing equipment, e.g. read information of control units
- (3) Aligning returned cores with additional contract data for a more detailed evaluation of returned cores

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