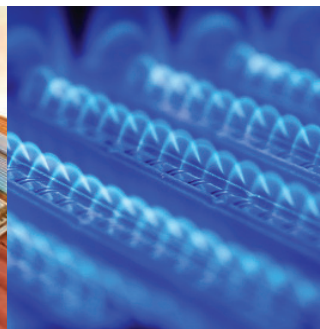
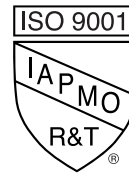




Your Certification Solution



IAPMO: CERTIFICATION SOLUTIONS

IAPMO is a manufacturer's best choice for certification of plumbing, gas and mechanical products for markets in Australia and New Zealand.



IAPMO understand the importance of “speed to market” and works with the client on turnaround times to meet almost any deadline, without compromising quality nor integrity of the listing to do so. Our wide range of certification categories — plumbing, gas, mechanical, solar, drinking water systems and others — makes IAPMO a true one-stop shop for your product certification needs.



AFFORDABLE

IAPMO offers a fair and competitive price for a listing that delivers on all its promises. IAPMO fees are directly tied to the services provided and reflect the high quality of our service.



CREDIBLE

No third-party certification body has been listing plumbing products around the world longer than IAPMO. Our marks are well known and highly respected in Australia, New Zealand, North America, Indonesia, Canada and Mexico.



TRUSTED

Regulators and building officials look for the WaterMark, GasMark and OceanaMark marks of conformity on products that are accepted to be installed under Australian and New Zealand legislation. These marks promote confidence, open doors and eliminate doubt.



ACCREDITED



MULTILINGUAL

Our trained staff is multicultural and capable of answering questions in multiple languages. Our menu of certification services and expert customer service is available on five continents.

With IAPMO, manufacturers gain an attentive, service-oriented partner for gaining their products' acceptance in Australia and New Zealand.

Before you choose a third-party certification body, we ask that you give us a call and discover how IAPMO can provide the best customer service and value for your certification dollar. We understand the importance of long-term relationships and count numerous industry leading manufacturers among clients that have recognised the value of the IAPMO marks of conformity for decades.

PLUMBING



Australia WaterMark and Certification, recognised in New Zealand

Being the preferred WaterMark certification body of many leading manufacturers, importers and distributors, the IAPMO brand and its reputation for quality are unparalleled in the industry. IAPMO marks of conformity are widely recognized and represent the highest degree of integrity showing compliance with established codes and standards.

To date, IAPMO has listed thousands of plumbing products. Examples include:

- Plumbing fixture fittings such as taps, showerheads and flexible connectors
- Backflow prevention devices
- Pipe and fittings, including copper
- Toilets

These products are evaluated and certified to the WaterMark Certification Scheme, which is a certification scheme for plumbing and drainage products designed to ensure they are fit for purpose and appropriately authorised for use in plumbing and drainage installations.

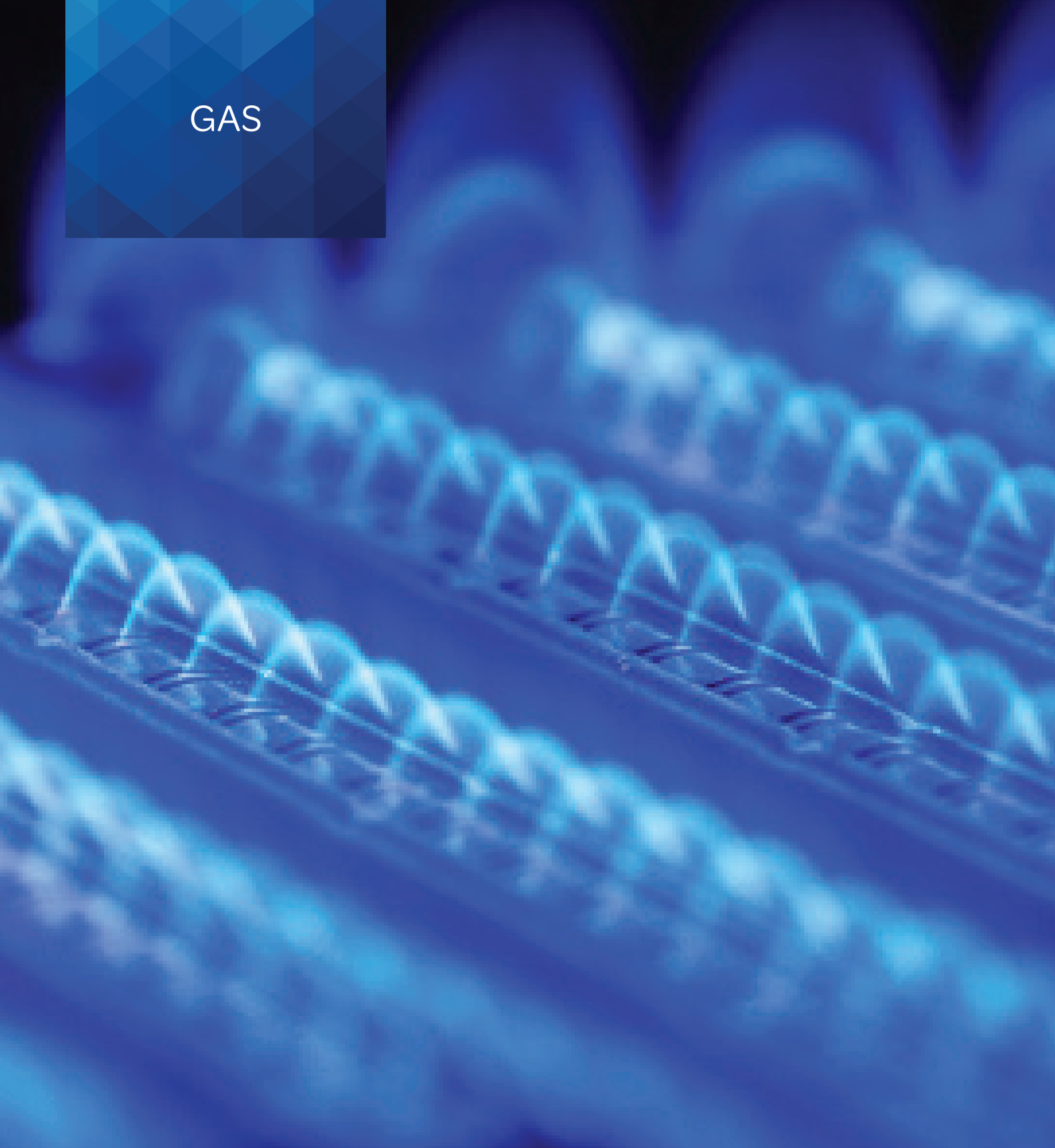
The Australian Building Codes Board (ABCB) manages and administers WaterMark as a national scheme. The National Construction Code (NCC), Volume Three, requires certain plumbing and drainage products to be certified and authorised for use in a plumbing or drainage installation. These materials and products are certified and authorised for use through the scheme.

IAPMO has been certifying plumbing products for compliance with standards governing their use since the 1940s.





GAS



GasMark Certification

The GasMark™ gas certification scheme is JAS-ANZ accredited to ISO/IEC 17065:2012 and recognised by all Australian states' and territories' regulatory authorities. Additionally, GasMark™ labelled products may also be marketed in New Zealand, providing the New Zealand regulatory requirements have been satisfied during the assessment program.

The GasMark™ scheme is a Type Test, certification program for the certification of gas appliances and gas components covered under specific standards.

The scheme's prime attributes include:

- Certification of 'Type A' gas appliances and gas components
- Independent 'Type Test' and test report reviews
- Ongoing compliance verification via independent continuous compliance inspection regime
- The 'GasMark' provides the means to readily identify IAPMO Oceana certified gas products

GasMark is a leading gas certification scheme in Australia and New Zealand. The expertise of the gas team is second to none; with more than 100 years of experience in the gas industry, this team is able to ensure prompt efficient service to our clients.



GAS TESTING LABORATORY



The IAPMO Gas Testing Laboratory

The most modern gas appliance testing laboratory in the southern hemisphere is available to assist you with all your testing needs.

You can rely on IAPMO to test your gas appliances in an efficient and timely manner.

Get certified faster with IAPMO

As a manufacturer or distributor of gas appliances for the Australian and New Zealand markets, you need to get your products certified and get them to market fast. We get it. After all, every minute your product is not on the shelves, you're potentially losing money!

Working directly with you, we:

- Apply our experience to address issues others miss
- Work with you to resolve difficult challenges quickly
- Leverage our robust team to manage short lead times, scale when needed, and help you achieve compliance faster
- Do it all at a competitive price

What are the benefits of working with IAPMO

Partner with IAPMO to test your gas appliances and you'll enjoy these benefits:

- Complete compliance with NATA accreditation
- Peace of mind in competitive marketplaces with total confidentiality and security
- Cost effectiveness with independent, competitively priced testing
- High-quality outcomes produced by expert testing staff and methodologies
- Get to market sooner with faster turnaround and prompt reporting of test results

What IAPMO can test

The gas testing laboratory is accredited by NATA (National Association of Testing Authorities, Australia), one of the leading accreditation bodies worldwide, to ISO/IEC 17025. Our NATA scope of accreditation includes testing of:

- | | |
|-----------------------------|---------------------------------|
| • Cookers and ovens | • Laundry dryers |
| • Water heaters and boilers | • Refrigerators |
| • Pool and spa heaters | • Ducted heaters |
| • Space heaters | • Barbecues |
| • Log fires | • Commercial catering equipment |
| • Patio heaters | • Flue cowl |
| • Overhead radiant heaters | • and more |

GAS
CERTIFICATION
TIER 2



Gas Tier 2 Certification

IAPMO's Tier 2 certification scheme (T2) facilitates the legal installation of "one-off" appliances, conditional on acceptance by the relevant technical regulator, as an alternative to the type-tested GasMark™ Type A Certification Scheme.

IAPMO is the only certification body accredited by Energy Safe Victoria to administer this scheme. The scheme's prime attributes include:

- Limitation to five commercial equipment per application, of identical or like nature.
- Typically applicable to commercial catering equipment, but may include other types of appliances subject to acceptance by the relevant technical regulator.
- Dependent on the environment and complexity of an appliance, laboratory testing may be required.

The T2 Compliance Badge is exclusive to IAPMO Oceana and is used to identify products that have met specific compliance, performance and reliability requirements of selected standards.



OCEANA MARK



OceanaMark Certification Scheme

IAPMO's OceanaMark™ certification scheme is JAS-ANZ accredited to AS/NZS ISO/IEC 17065 and 17067 and provides our clients with an efficient, cost effective alternative to other offerings in the market.

The OceanaMark™ scheme requires that products comply with relevant Australian and international standards and are certified under a program in accordance with the principles of ISO/IEC 17067:2013, System 5. The OceanaMark™ Scheme covers an extensive range of products, including:

- Plumbing and water products not covered under the WaterMark Scheme: i.e. solar water heaters (performance based); valves and reticulation pipe for use in water regulators infrastructure; drainage access covers; septic tanks; etc.
- Other industry sector products where a rigorous third-party accreditation is sought.

The scheme's prime attributes include:

- Certification of products not covered under the scope of WaterMark™
- Independent 'Type Test' and test report reviews
- Ongoing compliance verification via independent continuous compliance inspection regime

The OceanaMark™ is an exclusive IAPMO Oceana certification mark used to identify quality products that have met specific safety, performance, reliability and efficiency requirements of selected standards.

Once earned and affixed to your certified product, the OceanaMark™ becomes an instantly recognisable symbol, providing your clients and the public with a high degree of assurance that the certified product is a quality product and fit for the purpose as outlined in the certification standard.

The OceanaMark™ can deliver a range of benefits, including:

- Market recognition
- Implement effective risk management strategies
- Reduce costs by documenting procedures and reducing the level of waste and duplication
- Enhance corporate knowledge through transparent and objective audit reports
- Reduce staff turnover and boost staff morale via improved processes



QUALITY
MANAGEMENT
SYSTEM

ISO
9001

SER

IND

ISO

Quality Management System

ISO 9001 is a set of uniform requirements for quality management systems. The standard is based on seven quality management principles.

- Customer focus
- Improvement
- Leadership
- Evidence-based decision making
- Engagement of people
- Relationship management
- Process approach

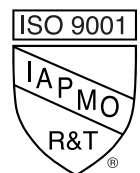
Benefits of Registration to ISO 9001

A focus on quality management is essential to business success. With more than a million ISO certificates issued around the world, ISO certification has become a necessary business tool for enhancing customer satisfaction and continuous improvement. Valuable for manufacturing and service organizations, ISO 9001 certification's expected benefits include:

- Reduction in waste and RMAs
- Improved productivity
- Improved cost-effectiveness
- Improved quality
- Access to the global market
- Continuous process improvements

Why Choose IAPMO Oceana

- Value-added auditing. We focus on the "main thing" — quality products/service in a timely manner — and not the "small thing" — missing initials and dates.
- Customer service. Our strict response policy ensures that clients can get their questions/issues resolved quickly, allowing them to move on with their business.
- Auditor training. We have a systematic approach to training our auditors so that all auditors have the same "process" approach, along with the same interpretations of ISO requirements.





NARRE WARREN – AUSTRALIA OFFICE



WWW.IAPMOOCEANA.ORG

7-11 Fullard Road, Narre Warren, Victoria 3805
+64 3 8684 9580 | www.iapmooceana.org | info@iapmooceana.org



©IAPMO2019