CRISTEMA®

HANDS OF **SOUL**

Portuguese cutlery for a special table

INTRODUCTION

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30 years dedicated to the art of cutlery

On 26 January 1993...

Cutelarias Cristema was born as a result of the vision of its founder, João da Silva Fertuzinhos. With just one employee, an experienced craftsman, our story begins, and our brand reveals itself.

As a result of successive efforts to improve customer service, as well as successive investments in innovation and product diversification, Cristema has achieved an important position in the European cutlery manufacturing market.

Each new collection is the result of rigorous work involving several stages and different teams. From market research to the search for inspiration, followed by prototyping and manufacturing, each model reflects the most authentic and genuine cutlery made in Europe.

We are looking forward to presenting our best collections and some new products, as well very committed to establish new partnerships and expand our portfolio of clients and agents throughout Europe and beyond.



3 DECADES OF HISTORY

about people



António Fertuzinhos, demonstrated, early on, his passion for cutlery. In 1908, a factory was born, in the place of Arquinho in S. Clemente, where his children worked: Aureliano, Isaías, David and Serafim Fertuzinhos, who, years later, created their own companies connected to the cutlery business.

THE GENESIS OF CUTLERY INDUSTRY PASSION

1908



THE BEGINNING OF CRISTEMA

1993

By the hands of João da Silva Fertuzinhos (son of Serafim and grandson of António Fertuzinhos), in 1993, within the comfort of a humble garage, Cutelarias Cristema came into existence. Vision, ambition, resilience, and passion... Key factors in the inception of this our beautiful story...

1958

A TIMELESS LEGACY OF DEDICATION



Serafim Fertuzinhos (1921-1991) began working with his father, António Fertuzinhos, and his brothers at a young age. In 1958, he established a factory for the production of pocket knives, machetes, daggers and pruning shears in the Lugar do Pinheiro, area of the Sande S. Clemente parish, on a property owned by his wife, Rosa Marques.

3 DECADES OF HISTORY

about factory



WHERE IT ALL BEGAN

1993

It was in a humble garage, without any comforts, that João da Silva Fertuzinhos gave life to Cristema. It was in this modest place that our journey began.



CONSTRUCTION OF THE FIRST INDUSTRIAL FACTORIES

2008

Modern infrastructure, exceptionally well-equipped and capable of taking the brand and high-quality products to a whole new level. A few years after the occupation of the initial building, we expanded production to other pavilions.



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2020

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NEW LOGISTICS BUILDING

2022

Inauguration of the 6th pavilion, an even more modern and functional space that houses the shipping warehouse, the sales, design and marketing department, meeting rooms and a showroom.

THE FACTORY

innovation and excellence in cutlery since 2008

Since it was founded in 2008, the Cristema factory has been a reference in the market for its verticality.

Spread over *6 large halls* and covering more than *12,000 square meters of production area*, Cristema stands for its commitment to product quality and delivery times to the customer.



VERTICAL PRODUCTION

from the raw materials to packaging, we cover the entire manufacturing process involved in the production of cutlery



RECEPTION OF RAW MATERIAL

MANUFACTURING

FINISHING

PACKAGING













At Cristema, vertical production is more than a process, it's a commitment. From receiving raw materials to developing molds, manufacturing, finishing and packaging, all stages are carried out in-house.

All this ensures not only efficiency, but also quality, agility and, above all, the guarantee of deadlines and good customer service.

Π

NUMBERS THAT SPEAK FOR THEMSELVES

Cristema has the capacity and infrastructure to produce more than **60.000 pieces of cutlery**

a day. This remarkable achievement is possible thanks to a dedicated team of more than *110 employees* committed to standards of excellence.



AN INSPIRING PROJECT

Values



At Cristema, we join forces to shape a sustainable future, where social responsibility and people's wellbeing are an integral part of our work philosophy.

VALUES

People & Family | Social Responsibility



Health Benefits: We offer a comprehensive health insurance plan to ensure that employees have access to quality medical care.



Wellness Programmers: We offer wellness programmers that focus on physical and mental health, such as sports activities, yoga classes or psychological support.



Training and development: We invest in training and development programmers so that employees can improve their skills and progress in their careers.



Recognition and Rewards: We recognize and reward employees with outstanding performance and employee dedication.



Safe Working Environment: We ensure that facilities and working practices are in compliance with health and safety regulations.



Donation Programmers:

Internal actions, among employees, to collect and donate goods of first and second necessity to associations and institutions.



Culture of Inclusion: We promote a culture of inclusion and equality, where all employees are treated with respect and have equal opportunities, regardless of their origin or abilities.



Participation in decisions: We involve employees in decision-making, encouraging the sharing of ideas and suggestions.



Clean Energy Production through Solar Panels We have a medium-scale solar panel system on our company premises (roof) as a formula for reducing our carbon footprint and energy costs.



Recycling and Waste Reduction

- Adoption of practices that minimize the generation of waste and encourage the recycling and reuse of materials. - Implementation of recycling programmers in the workplace, with collection containers for recyclable materials such as paper, plastic, glass and metal. - Use of more sustainable packaging and shipping materials, such as biodegradable or recyclable packaging; - We regularly monitor and report on progress in relation to recycling and waste reduction objectives;



Sustainable Supply Chain:

We prioritize the choice of local suppliers who adopt sustainable practices, such as responsible production, reduced use of harmful chemicals and proper management of natural resources.



Team Awareness:

Training and encouragement of teams on sustainability habits, for a work routine in accordance with good practices.

EYES ON THE FUTURE

at Cristema we not only look to the present, but also to the future.



We invest in cutting-edge technology, sustainability and the continuous development of our team.

All this as a way of guaranteeing our partners and customers the best quality behind the product and service, as well as launching new products frequently.

SERVICES

At the vanguard of cutlery production in Portugal, our factory stands out by offering a complete range of services from personalized design to efficient distribution. Below we present some of the main services that our factory, specialized in the production of cutlery, offers:



personalized design

Development of exclusive cutlery designs to satisfy the needs and preferences of the market, such as restaurants, hotels or the end consumers.

manufacturing / production

Production of cutlery on a large scale, using different materials such as stainless steel, silver, or other metals, depending on the client's specifications.

Capacity to manufacture a variety of types of cutlery, including knives, forks, spoons, and more.

finishing and polishing

Finishing process to ensure that the cutlery has an attractive appearance and is ready for use.

Polishing to add shine and smoothness to cutlery surfaces.

personalization and engraving

Personalization services such as laser engraving to add logos, monograms or exclusive designs to the cutlery.

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packaging

Packaging services that ensure the cutlery is properly protecter during transport and maintain the quality of the product until it reaches the customer.

quality control

Implementation of rigorous quality control standards at all stages of production to ensure that the cutlery satisfies the highest standards.

distribution and logistics

Efficient distribution organization to ensure that cutlery reaches its final destinations in a convenient and safe way.

I&D

Continued exploration of new frontiers in cutlery design, integrating different technologies and materials. The innovation and development process consists in the following stages: - Market Research; - Inspiration and Moodboard; - Prototyping; - Focus Group - Usability Tests; - Production; - Content Development and Marketing;

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technical assistance and after-sales service:

Providing technical assistance services to deal with issues relating to the durability, maintenance or repair of cutlery after the sale.

CRISTEMA AROUND THE WORLD



OUR BRANDS



Nefer cutlery





SINCE 1908



At the heart of the Cristema brand is an unchanging commitment to quality, elegance, exclusivity and timelessness. Each piece, meticulously designed and crafted, means more than a utensil - it is a sublime expression that redefines special moments at the table.

At Cristema, our commitment to excellence transcends the conventional. We present new collections frequently, offering you a constant flow of news and products that reflect the latest trends. In our incessant pursuit of innovation, we ensure that each creation is a celebration of the extraordinary.

overview

RAW MATERIAL QUALITY	*	\star	\star	\star	\star
FINISHING QUALITY	*	\star	\star	\star	\star
DESIGN	*	\star	\star	\star	☆



timeless

THE PERFECT FUSION OF TRADITION AND MODERNITY

Timeless by Cutelarias Cristema embodies the perfect fusion of tradition and modernity. Each piece, with its timeless silhouette, ensures that your style never fades.

It is elegance that lasts, a testament to exceptional craftsmanship that transcends ephemeral trends.



by the artisan THE ARTISAN'S TOUCH

In the hands of Cristema's artisans, each piece becomes a masterpiece.

By The Artisan is the name given to a select set of models sculpted in detail - a true expression of art that transcends the limits of time. Each piece of cutlery is a narrative crafted with care.



in vogue modernity and minimalism

In Vogue by Cutelarias Cristema invites you to a distinctive lifestyle.

Delicate and discreet silhouettes, designed to complement different styles and concepts. Modernity and minimalism come together in a symphony of design, elevating every table experience to something truly remarkable.

C



The creation of the Nefer brand arose from a strategic decision based on the need to divide the different product ranges designed by Factory Cristema.

It was developed with the intention of associating it with mid-range products, and its mission is to offer the market economical products that satisfy customers needs. The origin of the brand name combines family tradition with the entrepreneurship of new generations.

Nefer - Netos Fertuzinhos - is a tribute to the visionary António Fertuzinhos, considered to be the first cutlery manufacturer, and an inspiration to the new generations who are keeping his legacy.

overview

RAW MATERIAL QUALITY	\star	\star	\star	* *
FINISHING QUALITY	\star	\star	\star	* *
DESIGN	\star	\star	$\overset{\wedge}{\swarrow}$	☆ ☆



ROXA

The Roxa brand was founded in 1908 on the impulse of António Fertuzinhos. His vision of business and technique allowed him to use the driving force of the waters of the river Febras, a river affluent of the river Ave, to improve significantly the process of sharpening and polishing cutlery

António Fertuzinhos was one of the first entrepreneurs to use electricity and in 1943 he requested the installation of a dynamo in his mill in order to produce electricity to light his factory.

Roxa's mission is to provide its customers with a vast range of domestic utilities. Associating our products with a centenary brand is a great privilege for us and requires an enormous responsibility and spirit of commitment.

overview

utensils.

RAW MATERIAL QUALITY	\star	\star	\star	☆	☆
FINISHING QUALITY	\star	\star	\star	☆	☆
DESIGN	\star	\star	☆	☆	☆



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